# GeneAmp® PCR System 2700

For Amplification of Nucleic Acids

User Guide



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Introduction and Safety

### **Overview**

About This Chapter This chapter provides information to help you safely operate the GeneAmp® PCR System 2700.

In This Chapter Topics in this chapter include the following:

Topics	See Page
About This Manual	1-2
Instrument Safety	1-3
Electrical Requirements	1-7
Laboratory Environmental Requirements	1-9
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#### **About This Manual**

#### Overview

This manual describes how to use the GeneAmp PCR System 2700. It includes the following chapters and appendixes:

- Chapter 1, "Introduction and Safety," contains safety information.
- Chapter 2, "System Overview," provides an introductory overview of the instrument.
- Chapter 3, "Getting Started," is a tutorial.
- Chapter 4, "Runs," describes how to use disposables, load samples, and start and stop a run.
- Chapter 5, "Methods and Users," tells how to create and edit a method and how to add a user.
- Chapter 6, "Utilities," describes how to configure the instrument and perform diagnostic tests.
- Chapter 7, "Maintenance," provides procedures for cleaning the sample block and replacing fuses.
- Chapter 8, "Troubleshooting," lists error messages and other problems and gives ways to resolve them.
- Appendix A, "Getting Help," describes how to get technical support.
- Appendix B, "Specifications," contains instrument specifications.
- Appendix C, "Supplied Methods," describes precoded methods provided in the system software.
- Appendix D, "Screen Flowcharts," contains flowcharts showing various screen paths from the Main Menu.

### **Instrument Safety**

Safe Operation Before operating the instrument, read the information in this section concerning hazards and potential hazards. Ensure that anyone involved with the operation of the instrument is instructed in both general safety practices for laboratories and specific safety practices for the instrument.

### **Safety Alert Symbols**

The following chart is an illustrated glossary of all electrical symbols that are used on Applied Biosystems instruments. Whenever such symbols appear on instruments, please observe appropriate safety procedures.

#### **Electrical Symbols**

	This symbol indicates the On position of the main power switch.
0	This symbol indicates the Off position of the main power switch.
Ф	This symbol indicates the On/Off position of a push-push main power switch.
<del>-</del>	This symbol indicates that a terminal may be connected to another instrument's signal ground reference. This is not a protected ground terminal.
<b>(</b>	This symbol indicates that this is a protective grounding terminal that must be connected to earth ground before any other electrical connections are made to the instrument.
~	A terminal marked with this symbol either receives or delivers alternating current or voltage.
=	A terminal marked with this symbol can receive or supply an alternating and a direct current or voltage.
A	This symbol indicates the presence of high voltage and warns the user to proceed with caution.
	This symbol alerts you to consult the manual for further information and to proceed with caution.

#### **Electrical Safety Testing**

Routine safety testing of analytical instruments (e.g., high potential voltage testing) may be required by various safety agencies.



Testing should only be carried out by qualified personnel after seeking advice from the Applied Biosystems Service Department.

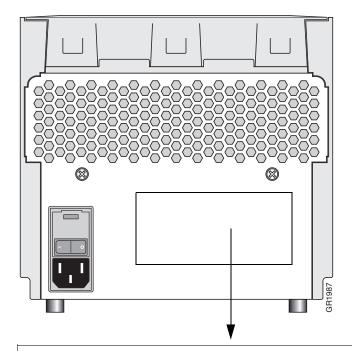
#### **Non-electrical Symbols**



This symbol illustrates a heater hazard. Proceed with caution when working around these areas to avoid being burned by hot components.

# Warnings Diagram

Instrument The following diagram shows where the hazards and warnings labels are located on rear of the system 2700.





Foster City CA94404 USA

#### GeneAmp PCR System 2700

Part No. 4322620

Serial No. XXXS0000001

**FUSE** 8 AMP T (SB) (5 x 20 MM) x 2 Use 250 V Fuse

100/120/220/230/240 VAC~ 50/60 HZ Maximum Power 420 VA



#### **WARNING:**

Risk of electric shock. Disconnect power cord from supply before replacing fuses or removing power supply module from instrument.



#### **WARNING:**

For continued protection against risk of fire, replace only with Listed and Certified fuses of the specified type and ratings.



Laboratory Use Electrical Equipment 3Z77 Group 1, Class B





Made in Singapore

### Routine **Maintenance for** Safe Operation

Periodically clean the instrument as described on page 7-2. If you use any cleaning or decontamination method, except those recommended in the manual, you should risk damaging the equipment.

Maintain your instrument in good working order. In the event that the instrument has been subjected to adverse environmental conditions (such as fire, flood, earthquake, etc.), contact your local sales office for advice.

#### **Instrument Safety** Labels

Safety labels are located on the instrument. Each safety label has three parts:

- A signal word panel, which implies a particular level of observation or action (e.g., CAUTION or WARNING). If a safety label encompasses multiple hazards, the signal word corresponding to the greatest hazard is used.
- A message panel, which explains the hazard and any user action required.
- A safety alert symbol, which indicates a potential personal safety hazard.

## Instrument

**Before Operating the** Ensure that everyone involved with the operation of the instrument has:

- Received instruction in general safety practices for laboratories
- Received instruction in specific safety practices for the instrument
- Read and understood all related MSDSs

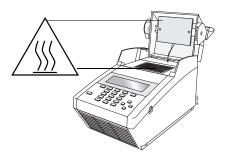
A CAUTION Avoid using this instrument in a manner not specified by Applied Biosystems. Although the instrument has been designed to protect the user, this protection can be impaired if the instrument is used improperly.

### **Electrical Requirements**

#### **Danger of Burns**

A WARNING PHYSICAL INJURY HAZARD. Hot surface. Use care when working around this area to avoid being burned by hot components.

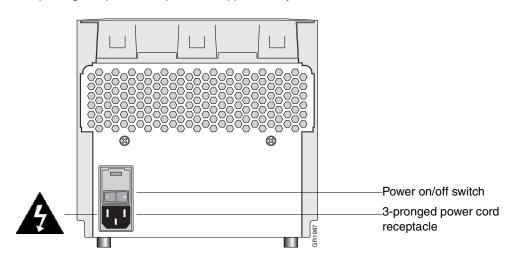
AVERTISSEMENT: Surface chaude.



#### **Electrical Shock** Hazard

A WARNING ELECTRICAL HAZARD. To reduce the chance of electrical shock, do not remove covers that require tool access. No user-serviceable parts are inside. Refer servicing to Applied Biosystems qualified service personnel.

AVERTISSEMENT: Pour réduire le reique de chocs électriques, ne pas ouvrir les couvercies si un outil est nécessaire. Ne contient aucune pièce pouvant être réparée par l'utilisateur. Confier le dépannage au personnel qualifié de Applied Biosystems.



The 3-pronged power cord and receptacle at the instrument rear contain the grounding connector.

A WARNING ELECTRICAL HAZARD. Grounding circuit continuity is vital for safe operation of equipment. Never operate equipment with grounding conductor disconnected.

AVERTISSEMENT: Risque de choc électrique. Pour un fonctionnement sans danger. Ne jamais utiliser l'equipment si le fil de terre n'est pas raccordé.

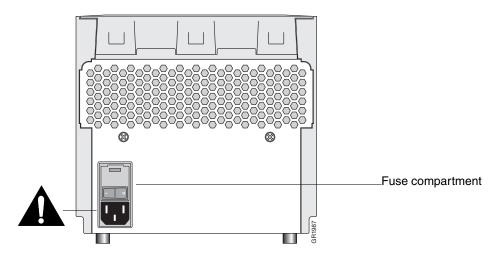
A WARNING ELECTRICAL SHOCK HAZARD. Severe electrical shock, which could cause physical injury or death, can result from working on an instrument when the high voltage power supply is operating. To avoid electrical shock, disconnect the power supply to the instrument, unplug the power cord, and wait at least 1 minute before working on the instrument.

AVERTISSEMENT: Pour éviter les chocs électriques, débrancher le cordon d'alimentation avant le dépannage.

#### Fire Hazard

**A WARNING** FIRE HAZARD. For continued protection against the risk of fire, replace fuses only with Listed and Certified fuses of the same type and rating as those currently in the instrument.

AVERTISSEMENT: Afin d'assurer la protection contre les risques d'incendie, remplacer uniquement par un fusible de méme type et de méme courant nominal.



# **Electrical Safety**

Grounding and The system 2700 must be grounded for protection against electrical shock.

A CAUTION ELECTRICAL HAZARD. Do not use an adapter to a two-terminal outlet since this does not provide positive ground protection.

Fuses Improper fuses can damage the wiring system and cause a fire.

A WARNING ELECTRICAL FIRE HAZARD. Before turning on the instrument, verify that the fuses are properly installed.

### **Laboratory Environmental Requirements**

#### Introduction

Take the precautions described in this section whenever you operate the system 2700. Read this section before you install the instrument.

A CAUTION The instrument should be used according to the instructions provided in this manual. If used otherwise, the protection provided by this instrument may be impaired.

### Temperature, Humidity, and **Environment**

**IMPORTANT** This instrument is designed for indoor use.

IMPORTANT Do not operate in a Cold Room or a refrigerated area. The system 2700 will operate safely when the ambient temperature is 5 °C to 40 °C (41 °F to 104 °F) and will meet performance specifications when the ambient temperature is 15 °C to 30 °C and the ambient relative humidity is 20 to 80%. These specifications have been calculated for altitudes between 0 and 2,000 meters.

A CAUTION FIRE HAZARD. This instrument is not designed for operation in an explosive environment. Do not place the instrument close to potentially explosive materials or objects.

IMPORTANT The instrument should be stored between -20 °C and 60 °C (-4 °F and 140 °F) at altitudes between 0 and 12,000 meters.

This instrument is able to withstand transient overvoltage according to Installation Category II as defined in IEC 1010-1.

#### **Pollution**

The installation category (overvoltage category) for this instrument is II, and it is classified as portable equipment. The instrument has a pollution degree rating of 2 and may be installed in an environment that has nonconductive pollutants only.

#### **Emission/Immunity** Statement

For our European customers, any product marked with the CE label meets the European EMC directive 89/336/EEC and the Low Voltage Directive 72/23/EEC. This product meets Class B emission limits.

### **Chemical Safety**

**Documentation User** Five user attention words appear in the text of all Applied Biosystems user Attention Words documentation. Each word implies a particular level of observation or action as described below.

**Note** Calls attention to useful information.

**IMPORTANT** Indicates information that is necessary for proper instrument operation.

A CAUTION Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

A WARNING Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

A DANGER Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This signal word is to be limited to the most extreme situations.

#### **Chemical Hazard** Warning

A WARNING CHEMICAL HAZARD. Some of the chemicals used with Applied Biosystems instruments and protocols are potentially hazardous and can cause injury, illness, or death.

- Read and understand the material safety data sheets (MSDSs) provided by the chemical manufacturer before you store, handle, or work with any chemicals or hazardous materials.
- Minimize contact with and inhalation of chemicals. Wear appropriate personal protective equipment when handling chemicals (e.g., safety glasses, gloves, or protective clothing). For additional safety guidelines, consult the MSDS.
- Do not leave chemical containers open. Use only with adequate ventilation.
- Check regularly for chemical leaks or spills. If a leak or spill occurs, follow the manufacturer's cleanup procedures as recommended on the MSDS.
- Comply with all local, state/provincial, or national laws and regulations related to chemical storage, handling, and disposal.

# **Hazard Warning**

Chemical Waste A WARNING CHEMICAL WASTE HAZARD. Wastes produced by Applied Biosystems instruments are potentially hazardous and can cause injury, illness, or death.

- Read and understand the material safety data sheets (MSDSs) provided by the manufacturers of the chemicals in the waste container before you store, handle, or dispose of chemical waste.
- Handle chemical wastes in a fume hood.
- Minimize contact with and inhalation of chemical waste. Wear appropriate personal protective equipment when handling chemicals (e.g., safety glasses, gloves, or protective clothing).
- After emptying the waste container, seal it with the cap provided.
- Dispose of the contents of the waste tray and waste bottle in accordance with good laboratory practices and local, state/provincial, or national environmental and health regulations.

About MSDSs Some of the chemicals used with this instrument may be listed as hazardous by their manufacturer. When hazards exist, warnings are prominently displayed on the labels of all chemicals.

> Chemical manufacturers supply a current MSDS before or with shipments of hazardous chemicals to new customers and with the first shipment of a hazardous chemical after an MSDS update. MSDSs provide you with the safety information you need to store, handle, transport and dispose of the chemicals safely.

We strongly recommend that you replace the appropriate MSDS in your files each time you receive a new MSDS packaged with a hazardous chemical.

A WARNING CHEMICAL HAZARD. Be sure to familiarize yourself with the MSDSs before using reagents or solvents.

Ordering MSDSs You can order free additional copies of MSDSs for chemicals manufactured or distributed by Applied Biosystems using the contact information below.

To order MSDSs	Then		
Over the Internet	a. Go to our Web site a www.appliedbiosyste     b. Click MSDSs.	•	
	If you have	Then	
	The MSDS document number or the Docum on Demand index nun	ent numbers in the appropriate	
	The product part num		
	Keyword(s)	enter the part number or keyword(s) in the field on this page.	
	c. You can open and download a PDF (using Adobe® Acrobat Reader) of the document by selecting it, or you can choose to have the document sent to you by fax or email.		
By automated telephone service from any country	rry		
By telephone in the United States			
By telephone from Canada	To order in	Then dial 1-800-668-6913 and	
	English	Press 1, then 2, then 1 again	
	French	Press 2, then 2, then 1	
By telephone from any other country	See "To Contact Technical Support by Telephone or Fax" on page A-2.		

For chemicals not manufactured or distributed by Applied Biosystems, call the chemical manufacturer.

About Waste As the generator of potentially hazardous waste, it is your responsibility to perform the Disposal actions listed below.

- Characterize (by analysis if necessary) the waste generated by the particular applications, reagents, and substrates used in your laboratory.
- Ensure the health and safety of all personnel in your laboratory.
- Ensure that the instrument waste is stored, transferred, transported, and disposed of according to all local, state/provincial, or national regulations.

Note Radioactive or biohazardous materials may require special handling, and disposal limitations may apply.

# System Overview

### **Overview**

**About This Chapter** This chapter provides an introductory overview to the GeneAmp® PCR System 2700.

In This Chapter This chapter contains the following topics:

Topic	See Page
Introducing the GeneAmp PCR System 2700	2-2
About the Control Panel	2-4
Overview of Functions	2-5
Introducing an Important Screen	2-6

### **Introducing the GeneAmp PCR System 2700**

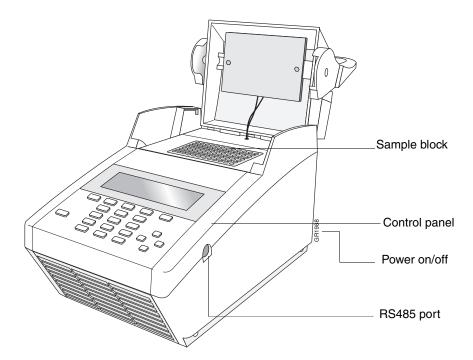
About the The GeneAmp® PCR System 2700 is an automated instrument, specifically designed Instrument for the amplification of nucleic acids using the GeneAmp Polymerase Chain Reaction (PCR) process.

> The instrument has an integrated 96-well sample block, which houses an internal Peltier heating/cooling unit. The sample block is made of aluminum to provide optimal thermal transfer rate.

Platinum sensors provide:

- Wide temperature range: 4 °C to 99.9 °C
- Accuracy: ±0.25 °C from 35 °C to 100 °C
- Long term stability and high reliability

The sample block accommodates several different types of MicroAmp® disposable tubes and plates, which must be used in order to create a sealed chamber.



The system 2700 has an easy-to-use, intuitive user interface, which is described in "About the Control Panel" on page 2-4.

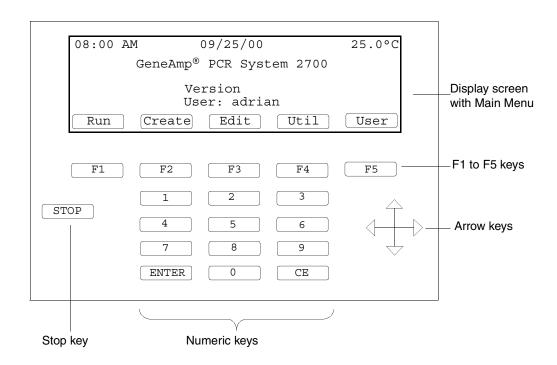
### System 2700 below: to Previous **Instruments**

Comparing the The system 2700 can be compared to the GeneAmp® PCR System 9700, as shown

System 2700	System 9700
♦ Almost the same user interface as previous instruments	<ul> <li>Interchangeable sample blocks with 60, 96, or dual-384 wells</li> </ul>
◆ Integrated sample block	♦ Networking capabilities
◆ Uses same disposables as 96-well sample block on system 9700	<ul> <li>High "instrument diagnostics" capabilities</li> </ul>
◆ Small footprint	Variable ramp rates and cycling speeds
◆ Instruments can be "packed" side-by-side on a bench because the air flows out the back, rather than the sides.	PCMCIA slot for software upgrade and Methods Transportability card

#### **About the Control Panel**

Overview The control panel for the system 2700 consists of a display screen and keys, including function keys (F1-F5), numeric keys, arrow keys, and the Enter, CE, and Stop keys, as shown in the figure below.



#### **Display**

The display screen is a window that you use for communicating with the instrument's software.

#### F1 to F5 Keys

Use the function keys (F1 to F5) to activate the "button" on the screen above the key; for example, F1 for Run. The display is not a touch screen. Throughout this manual you will find instructions to press F1 (Run) or press F2 (Create). The function keys permit you to navigate from screen to screen and perform other actions.

#### Selecting a Field

Most screens have a highlighter that you use to select a field. To move the highlighter, use the arrow keys or the Enter key.

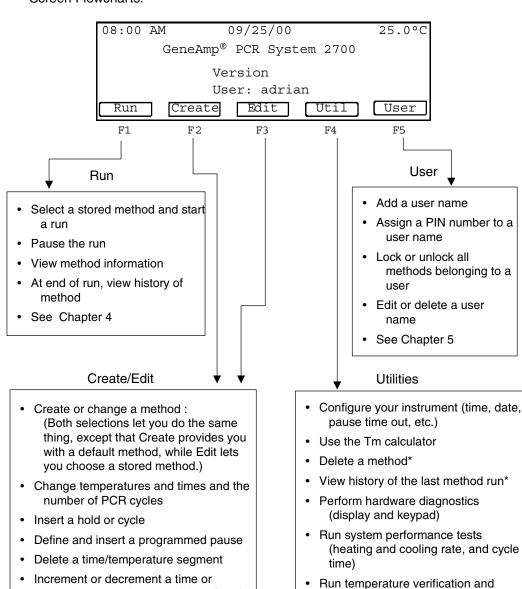
#### **Entering Numbers**

Use the numeric keys (0-9) to enter numeric values, then press Enter or an arrow key. When you type temperatures and times (minutes:seconds), the system takes care of the decimal point and colon, respectively. If necessary, you can use the CE key to clear a field and then reenter values.

#### **Overview of Functions**

#### Main Menu as Base

The Main Menu is the base from which you start all instrument functions. From it you can choose five different paths: Run, Create, Edit, Util (Utilities), and User. The functions available from each of these paths are summarized in the chart below. Procedures for performing these functions are given in subsequent chapters. Charts showing screen flows from each path on the Main Menu are provided in Appendix D. "Screen Flowcharts."



temperature at the completion of each

cycle

See Chapter 5

· Name and store the method

temperature uniformity tests

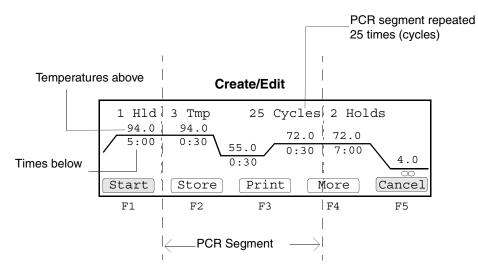
Upgrade firmware

See Chapter 6

\*See Chapter 5

### **Introducing an Important Screen**

Create/Edit Screen One of the features that makes the system 2700 easy to use is its graphical representation of a method, as shown below on the Create/Edit screen. The graph is the wavy line.



A method is a set of instructions in which you specify how the instrument should heat and cool your samples in a PCR thermal profile.

On the Create/Edit screen, temperatures are shown above the graph in degrees Celsius. Hold times in minutes and seconds are shown below the graph. The central portion of the screen, delineated by dashed lines, is the PCR segment. In this example, the PCR segment repeats 25 times. After PCR (in the post-PCR segment), the instrument holds the samples at 72 °C for 7 minutes, then cools to 4 °C and holds the samples at this temperature until you stop the run.

Getting Started

#### Overview

#### **About This Chapter**

This chapter walks you through some basic procedures to help you learn to use the GeneAmp® PCR System 2700.

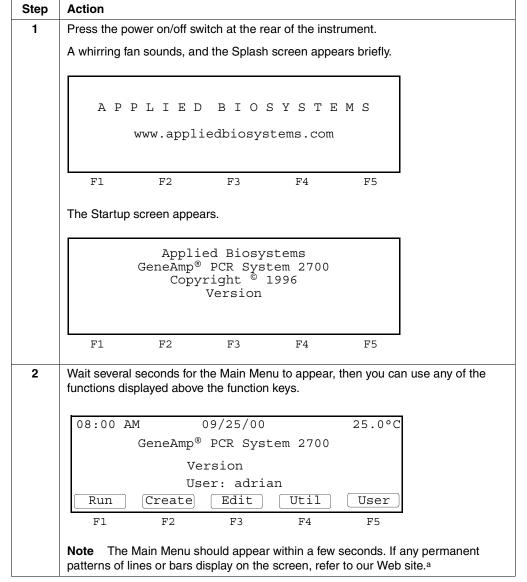
The system 2700 is intuitive and easy to use. We'll start by using the instrument without samples and experiment with the user interface. The following pages describe how to set yourself up as a user and create a method. Other features are introduced later in the chapter.

In This Chapter This chapter contains the following topics:

Topic	See Page
Powering On	3-2
Adding Yourself as a User	3-3
Creating a Method	3-5
Editing Your Method	3-7
Starting and Stopping a Run	3-8
More Features	3-10

### **Powering On**

Procedure To turn on the instrument power:

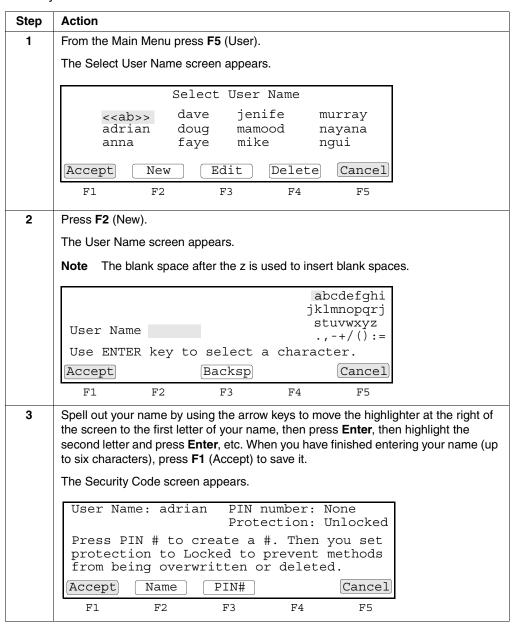


a. http://www.appliedbiosystems.com/2700

### Adding Yourself as a User

Purpose It's important to add yourself as a user because you will want to keep your methods separate from those belonging to others. Also, the system requires a user name when you store a method.

Procedure To add yourself as a user:

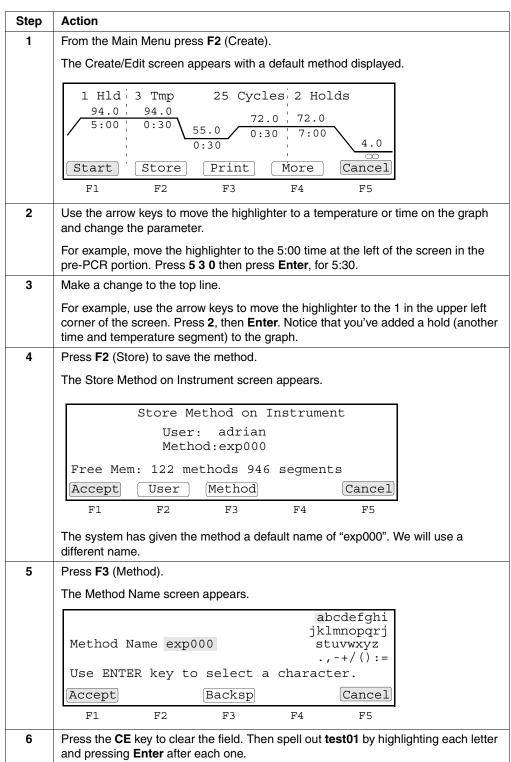


To add yourself as a user: (continued)

Step	Action
4	Press <b>F5</b> (Cancel). You can learn about security later.
	The Select User Name screen appears.
	Select User Name
	<ab>&gt; dave jenife murray adrian doug mamood nayana anna faye mike ngui</ab>
	Accept New Edit Delete Cancel
	F1 F2 F3 F4 F5
5	With your name highlighted, press F1 (Accept) to return to the Main Menu.

### **Creating a Method**

#### Procedure To create a method:

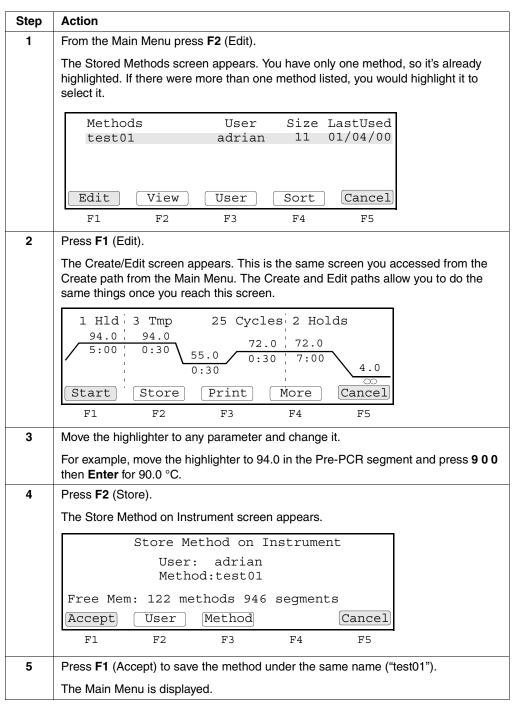


### To create a method (continued):

Step	Action	
7	Press F1 (Accept).	
	The Store Method on Instrument screen appears again with "test01" as the method name. On the system 2700, a method has a method name, and it is associated with a particular user.	
8	Press F1 (Accept).	
	The system saves your method and returns to the Main Menu.	

### **Editing Your Method**

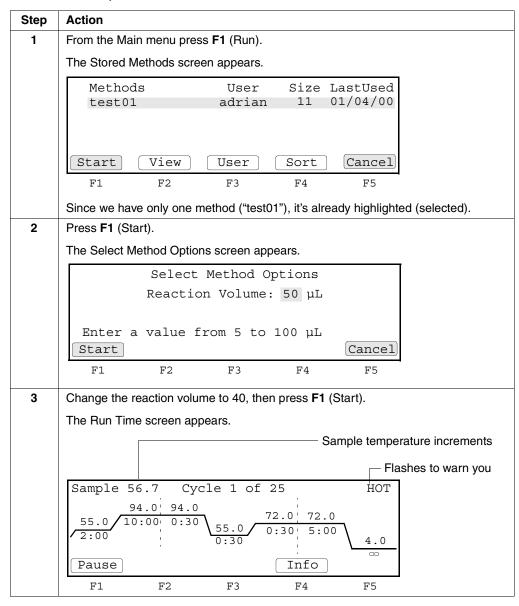
#### Procedure To edit the method:



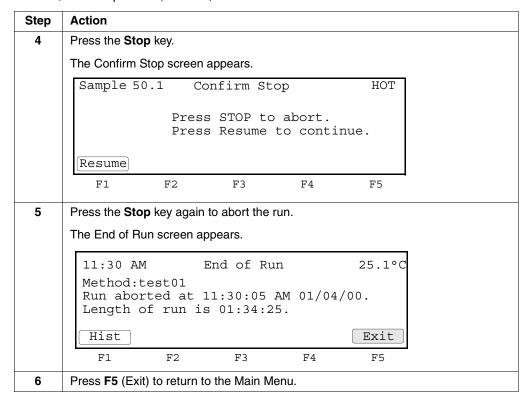
### Starting and Stopping a Run

Before You Begin Let's assume that we've loaded our samples properly and we're ready to start a run.

Procedure To start, then stop a run:



To start, then stop a run (continued):



#### **More Features**

Now you know the basics of operating the system 2700. The system provides additional features. Some things you might try are discussed below.

#### Navigating from the Main Menu

Explore paths from the Main Menu to find out what's available on the system. Refer to the charts in Appendix D, "Screen Flowcharts."

Looking at Methods Look at a list of all methods, sort the list, and view individual methods:

- List all methods on the instrument. Access the Stored Methods screen by pressing F1 (Run) or F5 (Edit) on the Main Menu. Then press F3 (User) to reach the Select User Name screen. Press F2 (All) to display the Stored Methods screen listing all methods on the system. Use the down and up arrow keys to scroll through the list.
- Sort the methods by pressing F4 (Sort).
- View any method by pressing F2 (View).
- Select yourself as the user again by pressing F3 (User), highlighting your name, then pressing F1 (Accept).

## Method

Creating Your Create your most commonly used method. If your method is more complex than the one we edited earlier, you can change it using one of the following:

- Insert a hold or cycle
- Define and insert a programmed pause
- Automatically increment or decrement a time or temperature at the completion of each cycle
- Delete a segment

These functions can be accessed from the Modify screen, which is reached by pressing F4 (More) on the Create/Edit screen. See the Create/Edit chart on page D-4.

#### **Accessing More** Run Screens

Start a run to see what else is available from the Run path from the Main Menu. After you start a run, the Run Time screen, which shows a graph of your method, appears. From there you can do the following:

- View the Method Information screen by pressing F4 (Info)
- Briefly pause, then resume a run by pressing F1 (Pause)
- Stop the run by pressing the Stop key twice. From the End of Run screen, press F1 (Hist) to view the History File.

### **Protecting Your** Methods

Consider using a PIN number and locking your methods.

Each user of the system 2700 should have his/her own user name. That way, each person's methods can be kept separate. When you add a user name, the system prompts you to create a PIN number. If you have a PIN number, no one can change your user name. Once you have created a PIN number for yourself and confirmed it, the system allows you to lock your methods. By default they are unlocked. Locking

safeguards **all** your methods. Only someone who knows your PIN number can overwrite or delete any of your methods.

When you attempt to change and store one of your methods after locking them, the system protects you by prompting you to enter your PIN number before it will allow you to store the method. This is a small inconvenience for the benefit it provides. When you are creating a new method, the system does not prompt you for your PIN number.

If you decide you don't want your methods locked, you can easily change them back to unlocked.

To learn how to protect your methods, see the User chart on page D-5.

Runs

### **Overview**

### **About This Chapter**

This chapter tells what you need to know to run your samples: the MicroAmp® disposables you use to hold your samples, how to load samples, and how to start and stop a run.

In This Chapter This chapter contains the following topics:

Торіс	See Page
Using Disposables	4-2
Loading Samples	4-5
Starting a Run	4-7
Pausing or Stopping a Run	4-9
Reviewing the History of a Run	4-11
When a Run Completes	4-13

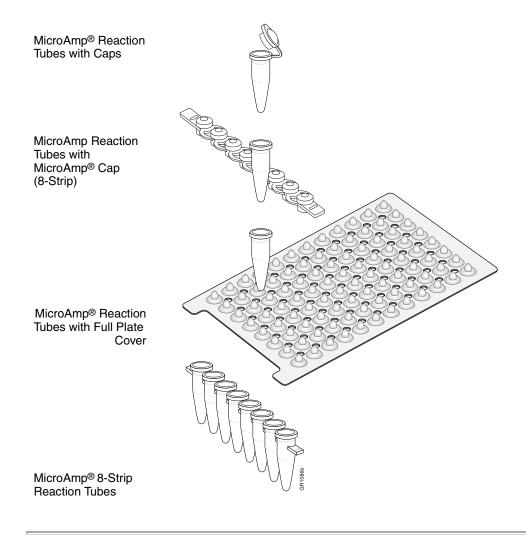
### **Using Disposables**

Introduction The following section describes the possible tube configurations, choosing a tube configuration, and sample tray and plate configurations.

> **IMPORTANT** The Tray or the Tray/Retainer are essential for the operation of the GeneAmp® PCR System 2700.

### **Tube Configurations**

The MicroAmp disposables you can use to hold your PCR samples include four different types of tube configurations, as shown in the figure below.



## **Choosing a Tube Configuration**

Use the table below to help you choose a tube configuration.

You can prepare samples for the instrument using any of the four tube configurations. All the tube configurations, except the MicroAmp Reaction Tubes with Caps use the MicroAmp® 96-Well Tray/Retainer.

If you want to use	Choose a tube configuration that uses the	
eight or more samples	MicroAmp 96-Well Tray/Retainer.	
♦ Only a few samples, or	MicroAmp Tray for tubes with attached caps.	
<ul> <li>Want to remove single tubes from the sample block without removing the caps from all the tubes</li> </ul>		

## **Sample Tray and Plate Configurations**

The following table lists the possible sample tray and plate configurations. The MicroAmp® Splash-Free Support Base shown below is used when loading samples but should not be placed in the sample block.

With this vessel	Use	As Shown
MicroAmp® Optical 96-Well Reaction Plate	MicroAmp 96-Well Full Plate Cover	MicroAmp 96-Well Full Plate Cover
		MicroAmp Optical 96-Well Reaction Plate
		MicroAmp Splash-Free Support Base
	MicroAmp Caps, 8 Caps/Strip	MicroAmp Caps, 8-Strip
		MicroAmp Optical 96-Well Reaction Plate
		MicroAmp Splash-Free Support Base
MicroAmp Reaction Tubes with Caps	MicroAmp® 96-Well Tray for Tubes with Caps	MicroAmp Reaction Tubes with Caps
		MicroAmp 96-Well Tray for Tubes with Caps
		MicroAmp Splash-Free Support Base

With this vessel	Use		As Shown	
MicroAmp 8 Strip Tubes or Single Tubes	MicroAmp 96-Well Tray/Retainer	MicroAmp Caps, 8 Caps/Strip		MicroAmp Caps, 8-Strip  MicroAmp 96-Well Retainer  MicroAmp 8-Strip Tubes or Single Tubes  MicroAmp 96-Well Tray MicroAmp Splash-Free Support Base
		MicroAmp 96-Well Full Plate Cover		MicroAmp 96-Well Full Plate Cover  MicroAmp 96-Well Retainer MicroAmp 8-Strip Tubes or Single Tubes  MicroAmp 96-Well Tray MicroAmp Splash-Free Support Base

Part Numbers You can order disposables for the system 2700 from Applied Biosystems by part number.

Disposable	Part Number
MicroAmp 96-Well Tray/Retainer Sets	403081
MicroAmp Multipurpose Tool	413950
MicroAmp Splash-Free Support Base	4312063
MicroAmp Reaction Tubes	N801-0533
MicroAmp Caps, 12 Caps/Strip	N801-0534
MicroAmp Caps, 8 Caps/Strip	N801-0535
MicroAmp Reaction Tubes with Caps	N801-0540
MicroAmp 96-Well Tray for Tubes with Caps	N801-0541
MicroAmp 96-Well Full Plate Cover	N801-0550
MicroAmp Optical 96-Well Reaction Plate	N801-0560
MicroAmp 8-Strip Reaction Tubes	N801-0580
MicroAmp Centrifuge Adapter	N801-3822

### **Loading Samples**

## **Loading Samples**

**Procedures for** The following procedures describe how to load samples for:

- Tubes with attached caps.
- 96-well reaction plate.
- 96-well tray/retainer assembly.

Note Do not use mineral oil or glycerine in the sample block or as a vapor barrier over the PCR reaction mixture in the tubes. The MicroAmp Reaction Tubes fit tightly in the wells and a heated cover exerts an even pressure on all tubes and eliminates condensation on the tubes.

### $\label{localized Loading Tubes with} \ \ \mbox{To load tubes with attached caps:}$ **Attached Caps**

Step	Action
1	Set the 96-well tray on a splash-free support base.
2	Place the reaction tubes in the tray.
3	Pipette the samples into the reaction tubes.
4	Cap the tubes.
	See "Placing the Sample Tray or Plate onto the Sample Block" on page 4-6.

## **Reaction Plate**

Loading the 96-Well To load the 96-well reaction plate:

Step	Action
1	Place the reaction plate on the splash-free support base.
2	Pipette the samples into the sample wells.
3	Cap the tubes using either the MicroAmp 96-Well Full Plate Cover or the MicroAmp Caps, 8 Caps/Strip.
	See "Placing the Sample Tray or Plate onto the Sample Block" on page 4-6.

## Tray/Retainer

Loading the 96-Well To load the 96-well tray/retainer:

Step	Action
1	Place the tray on the splash-free support base.
2	Load tubes onto the tray, either using single tubes or using the 8-strip tubes.
3	Place retainer over the tubes.
4	Pipette the sample into the tubes.
5	Cap the tubes using either the MicroAmp 96-Well Full Plate Cover or the MicroAmp Caps, 8 Caps/Strip.
	See "Placing the Sample Tray or Plate onto the Sample Block" on page 4-6.

### **Tray or Plate onto** the Sample Block

Placing the Sample The steps for placing the sample tray in the block are the same for a sample tray/retainer, a sample tray without a retainer, for tubes with attached caps, or for the 96-well plate.

To place the sample tray in the block:

Step	Action		
1	Lift the sample tray from the splash-free support base and place it in the sample block.		
	Place the MicroAmp Tray or Plate onto the sample block so that the well numbered A1 is located at the upper left corner of the tray, as shown below. This orients the tray for proper fit.		
	A1		
	1 2 3 4 5 6 7 8 9 10 11 12 AOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO		
	#000000000  g		
	IMPORTANT Do not place the base in the sample block.		
2	Pull the lever down to engage the heated cover and the sample tray.		

## **Samples**

 $Removing \ the \quad \hbox{Sample caps may pop off if the cover is opened when the block temperature is above 27 °C. }$ 

## Starting a Run

### Procedure To start a run:

Step	Action		
1	Load your samples, as described in "Loading Samples" on page 4-5.		
	Note Disposables must be used.		
2	If the instrument power is not on, press the power-on button at the front of the instrument.		
3	From the Main Menu press <b>F1</b> (Run).		
	The Stored Methods screen appears.		
	Methods         User         Size LastUsed           appl01         adrian         11 03/04/00           exp000         adrian         10 02/22/00           exp001         adrian         12 02/10/00           exp002         adrian         13 02/02/00		
	Start View User Sort Cancel		
	F1 F2 F3 F4 F5		
4	Select a method by highlighting one of the displayed methods.		
	If the method you want is not displayed, see "Handling Methods" on page 5-18.		
5	Press F1 (Start).		
	The Select Method Options screen appears.		
	Select Method Options		
	Reaction Volume: 50 μL		
	Enter a value from 5 to 100 µL		
	Start Cancel		
	F1 F2 F3 F4 F5		
6	Enter the reaction volume, then press F1 (Start).		
	If the temperature of the heated cover is less than 103 °C, the screen shown below appears.		
	Please wait. Cover is heating		
	Current temperature: 65°C The run will begin when the heated cover reaches 103°C.		
	Cancel		
	F1 F2 F3 F4 F5		

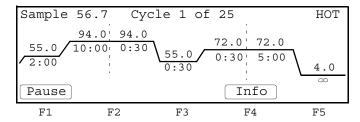
### To start a run: (continued)

Step	Action		
7	Wait for the heated cover to reach 103 °C.		
	The Run Time screen displays and the method you selected starts running.		
	Sample 56.7 Cycle 1 of 25 HOT		
	94.0 94.0 72.0 72.0 72.0 72.0 0:30 55.0 0:30 5:00 4.0 Pause Info		
	F1 F2 F3 F4 F5		
8	Optional. To find out when the run will end, press F4 (Info).		
	The Method Information screen appears.		
	02:32 PM Information 55.2°C		
	User: lisa Method: General PCR Run started at 01:32:30 PM, 03/01/00. Run will end at 06:35:30 PM, 03/01/00.		
	Reaction vol: 50 µL		
	Return		
	F1 F2 F3 F4 F5		
	When you are through viewing this screen, press <b>F4</b> (Return) to redisplay the Run Time screen.		

### Pausing or Stopping a Run

Overview This section describes how you can pause a run or stop it completely.

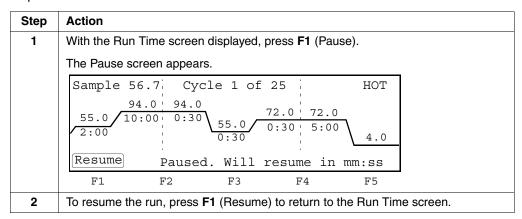
Pausing a Run During a run, the Run Time screen is displayed.



From this screen you can pause a run for a prespecified length of time and then resume it. For example, you might pause a run in order to add a reagent.

Note Do not touch the sample block or the bottom of the heated cover during a pause.

To pause a run:

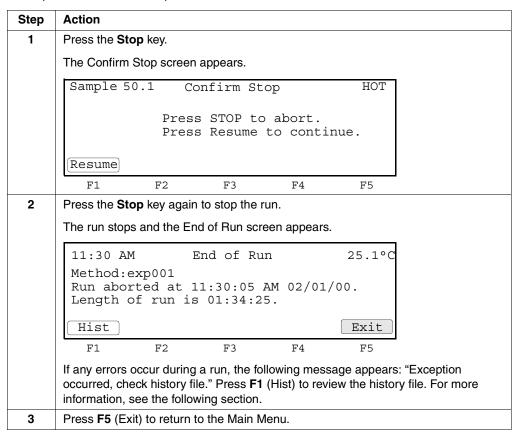


During a pause, the samples remain at the temperature they were paused at. The instrument resumes the run automatically if the pause time out expires before you press F1 to resume the run.

By default the pause time out period is 10 minutes. To specify a different time, see "Configuring the Instrument" on page 6-2.

Stopping a Run The Stop key can be used to stop a run.

To stop a run before it completes:



In the above procedure, after the Stop key was pressed the first time, the run could have been resumed within the prespecified time (default is 10 minutes). This time is the same pause time out discussed in "Pausing a Run" on page 4-9. The instrument aborts the run automatically if the pause time out expires before you press F1 to resume the run.

### Reviewing the History of a Run

## History

Reviewing the From the End of Run screen or the Utilities path, you can display the History File screen, which provides information about the run that just ended. This information includes the events and errors that occured during the run. The instrument stores this information until it is overwritten by the next method used.

To review the history:

Step	Action		
1	Access the History File screen by:		
	◆ Pressing F1 (Hist) from the End of Run screen, or		
	<ul> <li>Pressing F4 (Util) from the Main Menu, then F4 (More) from the Utilities 1 screen, then F3 (Hist) from the Utilities 2 screen.</li> </ul>		
	History of method exp002 User: adrian Reaction volume: 50 µL Run started at 02:30:45 PM, 02/01/00. Run aborted at 02:50:42 PM, 02/01/00. Length of run 00:19:57 No exceptions PageDn Print Return		
	F1 F2 F3 F4 F5		
2	Press F3 (Page Dn) or F2 (Page Up) to scroll through the file.		
3	Optional. Press F4 (Print) to print the record.		

**History Formats** The following table lists the history line formats.

Pre-PCR hold	<exception> in Pre-PCR xx Setpt xx</exception>
PCR segment	<exception> in Cycle xx Setpt xx Repxx</exception>
Any other hold	<exception> in Hold xx Setpt xx</exception>

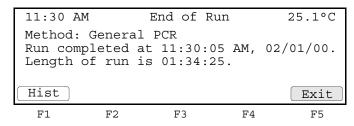
**History File Records** The following table lists the history file record, a description of the record, and the type of record.

Record	Description	Туре
History of method xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	This header record is always created.	Report
Run ended at hh:mm:ss am mm/dd/yy		
Length of run hh:mm:ss RampSpeed: 9600		
Power failure in Cycle xx at Setpt xx. Power failed at hh:mm:ss am for hh:mm:ss.	There was a power failure during a specified point in a cycle.	Report
Run resumed at hh:mm:ss am	The message, for >18, indicates that the power was off for more than 18 hours.	
Drift error in Cycle xx Setpt xx Repxx. Temperature	Block drift error.	Report
drifted x.x°c from setpt	The block has drifted ± 2 °C from set point during the hold segment of a run.	
Cover error in Cycle xx Setpt xx Repxx.	Heated cover drift error.	Report
Heated cover at xx.x°c	The cover has drifted ± 5 °C from 105 °C anytime during the run.	
Sensor error in Cycle xx Setpt xx Repxx.	Block sensor failure.	Fatal error.
Block sensor failure.		Access our Web site.a
Sensor error in Cycle xx Setpt xx Repxx.	Heated cover sensor failure.	Fatal error.
Cover sensor failure.		Access our Web site.a
Setpt error in Cycle xx Setpt xx Repxx.	This setpoint error is only logged for	Fatal error.
Could not reach xx.x in hh:mm:ss	setpoints above 15 °C.	Access our Web
	The limit is 5 times the normal ramping time.	site.a
Program pause in Cycle xx Setpt xx Rep xxx Method paused at xx °C for hh:mm:ss	A programmed pause was encountered.	Report
Manual pause in Cycle xx Setpt xx Rep xxx Method paused at xx °C for hh:mm:ss	You paused the run.	Report

a. http://www.appliedbiosystems.com/2700

### When a Run Completes

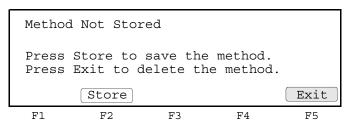
End of Run Screen When a run ends, the End of Run screen appears. However, if your method has an indefinite hold of 4 °C (for example), you must first press the Stop key to display the screen shown below.



If you created a new method but have not stored it, when F5 (Exit) is pressed, the Method Not Stored screen displays to give you the opportunity to save the method before returning to the Main Menu.

### **Method Not Stored** Screen

If you attempt to exit the End of Run screen before storing a new method, the Method Not Stored screen appears.



If you want to store the method, press F2 (Store). For more information about naming and storing a method, see "Creating a Method" on page 5-6.

## Methods and Users

### Overview

### **About This Chapter**

This chapter provides procedures for creating and editing a method whether it is simple or more complex. Procedures for adding and handling user names are also included.

In This Chapter This chapter contains the following topics:

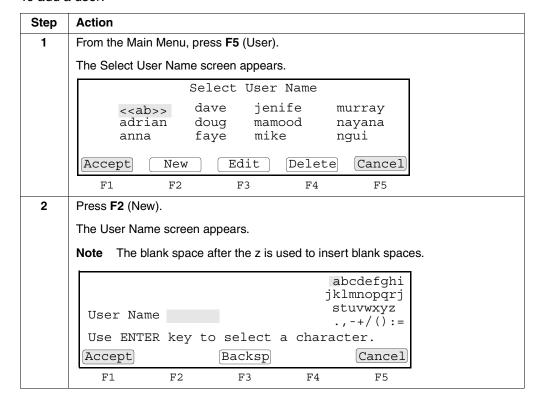
Topic	See Page
Adding, Changing, or Deleting a User Name	5-2
Creating a Method	5-6
Changing a Method Using Advanced Features	5-9
Handling Methods	5-18

### Adding, Changing, or Deleting a User Name

Introduction On the GeneAmp® PCR System 2700, methods are stored by both method name and user name. It's important to have your own user name to keep your methods separate from those belonging to other users. Even if you are the only user of the system, you still need a user name.

> A user name can be added, as well as changed or deleted. You can protect your user name by having a PIN number. When a PIN number has been created, only the person who knows the PIN number can change the user name. Additionally, once you have PIN, the system allows you to lock your methods. When your methods are locked, only the person who knows the PIN number can overwrite or delete them. Having a PIN number is optional, as is locking your methods.

### Adding a User Name To add a user:



To add a user: (continued)

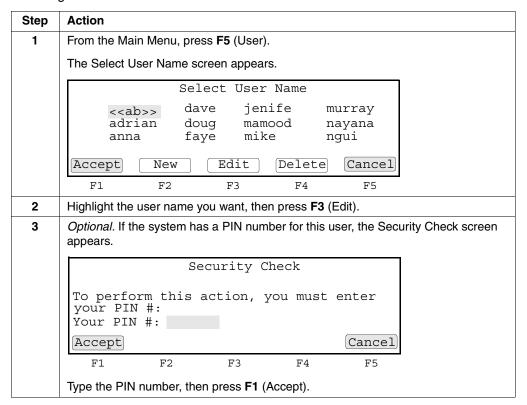
Step	Action
3	Spell the name by using the arrow keys to highlight the first letter of the name, then
	press <b>Enter</b> , then highlight the second letter, then press <b>Enter</b> , etc.
	When you have finished spelling the name (up to six characters), press <b>F1</b> (Accept).
	The Security Code screen appears.
	User Name: hank PIN number: None Protection: Unlocked
	Press PIN # to create a #. Then you set protection to Locked to prevent methods from being overwritten or deleted.
	Accept Name PIN# Cancel
	F1 F2 F3 F4 F5
	If you want to add a PIN number, continue with the next step. If not, press <b>F5</b> (Cancel) to return to the Select User Name screen, which now shows your newly added user name.
4	Press F3 (PIN#).
	The Create a PIN Number screen appears.
	Create a PIN Number
	Your PIN number protects the access to
	your user name and protection level
	Enter a PIN number. New PIN #: XXXX
	Accept
	F1 F2 F3 F4 F5
5	Use the numeric keys to type a 4-digit PIN number, then press <b>F1</b> (Accept).
	The Confirm PIN Number screen appears.
	Confirm PIN Number
	Your PIN number protects the access to your user name and protection level
	Enter a PIN number again. PIN #: XXXX
	Press Accept to confirm your PIN #.  [Accept] Cancel
	F1 F2 F3 F4 F5
6	Retype the same 4-digit PIN number, then press <b>F1</b> (Accept).
	The Protection Status screen appears.
	Username: hank PIN number: XXXX
	Protection: Unlocked
	Press PIN # to create a #. Then you set protection to Locked to prevent methods
	from being overwritten or deleted.
	Accept Name PIN# Lock Cancel
	F1 F2 F3 F4 F5

### To add a user: (continued)

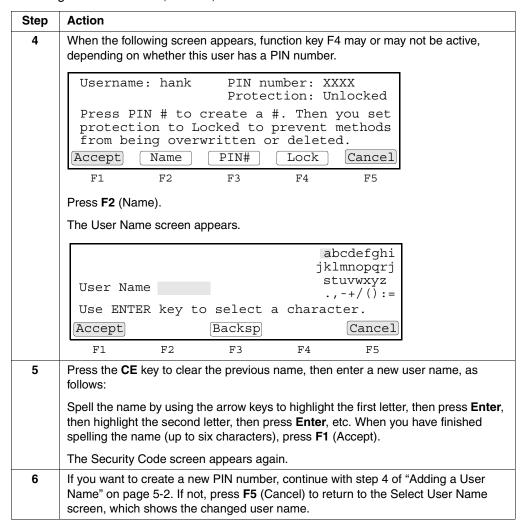
Step	Action
7	Optional. Notice that the Protection field is set to Unlocked.
	Press <b>F4</b> (Lock) to lock your methods. This toggles between a Locked and Unlocked state.
	Press <b>F1</b> (Accept) to accept the protection status displayed and return to the Select User Name screen.
8	Press F1 (Accept) to return to the Main Menu.

Changing a User A user name can be changed. However, if a PIN number was assigned to the name, Name only the person who knows the PIN number can change the name.

### To change a user name:



To change a user name: (continued)



### **Deleting a User** Name

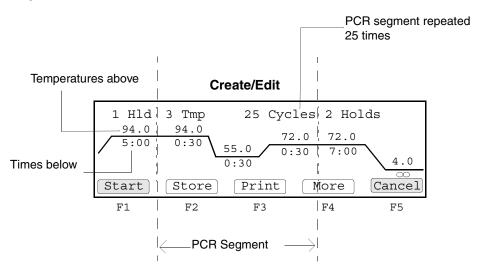
You can delete a user name if there are no methods stored for that name.

To delete a user name:

Step	Action			
1	From the Main Menu, press <b>F5</b> (User).  The Select User Name screen appears.			
	Select User Name			
	< <ab>&gt; dave jenife murray adrian doug mamood nayana anna faye mike ngui</ab>			
	Accept New Edit Delete Cancel			
	F1 F2 F3 F4 F5			
2	Use the arrow keys to highlight the user name you want to delete, then press <b>F4</b> (Delete).			
	The Select User Name screen is redisplayed minus the name you deleted.			

### **Creating a Method**

A method is a set of instructions in which you specify how the instrument should heat and cool your samples in a PCR thermal profile. On the system 2700 a method is represented graphically, as shown below on the Create/Edit screen, the graph is the wavy line in the middle.



On the Create/Edit screen, temperatures are shown above the graph in degrees Celsius. Hold times in minutes and seconds are shown below the graph. The central portion of the screen, delineated by dashed lines, is the PCR segment. In this example, the PCR segment repeats 25 times. After PCR (in the post-PCR segment), the instrument holds the samples at 72 °C for 7 minutes, then cools to 4 °C and holds the samples at this temperature until you stop the run.

We call this the "Create/Edit screen" because it is the same screen with the same functions, whether you are creating a new method or editing an existing one. When you create a new method, the system provides a default method (shown above).

For an overview of the Create/Edit screen flow, see the chart on page D-4.

Before creating a method, you need to have added yourself as a user. You will be prompted for your user name when you attempt to store the method. For more information, see "Adding, Changing, or Deleting a User Name" on page 5-2.

### **Procedure** To create a method:

Step	Action	
1	From the Main I	Menu, press <b>F2</b> (Create).
	The Create/Edit	t screen appears.
	5:00	Tmp 25 Cycles 2 Holds $94.0 \\ 0:30 \\ \hline                                  $
	F1	F2 F3 F4 F5
2		or temperatures or number of cycles by highlighting each paramete ange, typing in a new value with the numeric keys, then pressing
	Parameter	Explanation
	Temperature	The number above the graph in °C. Valid range is 4.0 °C to 99.9 °C.
	Time	The number below the graph in <i>min:sec</i> format. Valid range is 00.00 to 99:59; however, a value of 99:00 or greater creates a hold time of $\infty$ that lasts indefinitely. A hold time of $\infty$ can be used only as the final hold time on the graph (in the post-PCR portion). For more information, see "About Post-PCR Parameters" on page 5-8.
	Hold	Called Hld, Tmp, or Holds in the top line of the screen. This parameter determines the number of time/temperature segments in each portion of the graph delineated by dashed lines. In the pre-PCR portion, this value is usually 1. In the PCR portion (middle), 3 is typical for many PCR amplifications: template denaturation, primer annealing, and primer extension, although the valid range is 2–6.
	Cycles	The number of times you want the PCR portion (middle) of the graph to repeat. Valid range is 2–99.
	continue with th	ou want to create is more complex that the one shown above, see procedure and create and store a method as close to your ideal state, then see "Changing a Method Using Advanced Features" on
3	When you have	finished changing parameters, press F2 (Store).
	The Store Meth	od on Instrument screen appears.
		Thomas Makhad an Trankmuniant
		Store Method on Instrument User: adrian
		User: adrian Method:exp000
	1 I	
	Free Mem:	122 methods 946 segments
	Free Mem: Accept	122 methods 946 segments User Method Cancel

To create a method: (continued)

Step	Action			
4	<b>Note</b> If you want to use the method name provided by the system ( <i>e.g.</i> , exp000), skip to step 6. If you want to use a different name, press <b>F3</b> (Method) to display the Method Name screen.			
	abcdefghi jklmnopqrj Method Name exp001 stuvwxyz .,-+/():=			
	Use ENTER key to select a character.  Accept Backsp Cancel			
	F1 F2 F3 F4 F5			
5	Press the <b>CE</b> key to clear the method name, then spell out the new name by highlighting the first letter, then pressing <b>Enter</b> , highlighting the second letter, then pressing <b>Enter</b> , etc. Numeric keys can be used as well.			
	When you have finished spelling the name, press <b>F1</b> (Accept) to return to the Store Method on Instrument screen.			
6	When the method name you want to use is displayed on the Store Method on Instrument screen, press <b>F1</b> (Accept). Your method is stored and you are returned to the Main Menu.			

About Post-PCR The post-PCR incubation temperature and hold time parameters define how to hold Parameters your samples at a specified temperature until you are ready to analyze them.

> **Note** If the idle state setpoint, or the last hold of the method are below 15  $^{\circ}$ C, then the heated cover will automatically set to 50 °C

Typical Post-PCR Parameter Settings:

Temperature	Time (min:sec)	Use for
72 °C	7:00	Complete extension of all amplicons
72 °C	99:59 (x)	AmpErase® applications
4 °C	99:59 (×)	General storage

### **Changing a Method Using Advanced Features**

Step

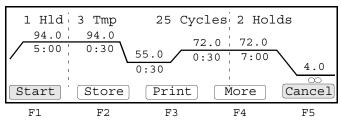
Introduction The previous section told you how to create and store a method. If you want to change a method or make a more complex method, the features described in this section will help.

### Editing a Method To edit an existing method: **Action**

1	From the Main Menu,	press <b>F3</b> (Edit).			
	The Stored Methods	screen appears.			
	Methods	User	Size	LastUsed	
	appl01	adrian	11	03/04/00	
	exp000	adrian	10	02/22/00	
	exp001	adrian	12	02/10/00	
	exp002	adrian	13	02/02/00	
	Edit View	User (	Sort	Cancel	
	F1 F2	F3	F4	F5	
2	Highlight the method	vou want to change	then nr	ess <b>F1</b> (Edit)	

Highlight the method you want to change, then press **F1** (Edit).

The Create/Edit screen appears.



This screen is the same one that can be accessed by pressing F2 (Create) from the Main Menu. Once you have reached this screen, you can perform the same functions, regardless of how you accessed it.

From this screen you can:

Action	See Topic	Page
Change parameters displayed on this screen	Creating a Method	5-6
Use advanced features	Inserting a Hold	5-10
	Deleting a Hold	5-11
	Inserting a Cycle	5-12
	Inserting a Programmed Pause	5-14
	Editing a Programmed Pause	5-15
	Deleting a Programmed Pause	5-16
	Auto-Incrementing/ Decrementing Temperature Control Parameters	5-16
Store the method	Creating a Method	5-6

Inserting a Hold A hold is a single time/temperature segment of a method, e.g., samples are held at 94.0 °C for 5 minutes, 00 seconds (5:00).

There are two ways you can insert a hold into a method:

- ♦ You can increment the value of the Hld, Tmp, or Holds fields on the Create/Edit screen, then press the Enter key. This adds a hold at the far right of the pre-PCR, PCR, or post-PCR segment, separated by dashed lines, respectively.
- You can use the procedure described below to insert a hold to the left of any segment.

### To insert a hold:

Step	Action
1	From the Create/Edit screen, use the arrow keys to highlight a time or temperature parameter to the <i>left</i> of which you want to insert a hold.
2	Press F4 (More).
	The Insert-Delete-More screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds 94.0 94.0 5:00 0:30 72.0 72.0 0:30 7:00 4.0  Insert Delete More
	F1 F2 F3 F4 F5
3	Note The Modify function (F1) also displays if the highlighted parameter was in the PCR segment.  Press F2 (Insert).
	The Insert screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds  94.0 94.0  5:00 0:30  72.0 72.0  0:30 7:00  Hold Cycle Pause Cancel
	F1 F2 F3 F4 F5
	<b>Note</b> The Pause function will not display on the Insert screen if the highlighted segment already has a pre-programmed pause or if highlighter is not on a PCR segment parameter.

### To insert a hold: (continued)

Step	Action
4	Press F1 (Hold)
	The Insert-Delete-More screen appears showing the hold you added.
	2 Pre-PCR 3 Tmp 25 Cycles 2 Holds 94.0 94.0 5:00 0:30 55.0 72.0 72.0 0:30 7:00  Insert Delete More
	F1 F2 F3 F4 F5
	<b>Note</b> The Modify function (F1) also displays if the inserted hold was in the PCR segment.
5	Change the temperature and time of the new hold as necessary.
6	Press F4 (More) to return to the Create/Edit screen.

**Deleting a Hold** There are two ways to delete a hold:

- You can decrement the value of the Hld, Tmp, or Holds fields on the Create/Edit screen, then press Enter. This deletes a hold at the far right of the pre-PCR, PCR, or post-PCR segment, separated by dashed lines, respectively.
- You can use the procedure described below to delete a hold you highlight.

### To delete a hold:

Step	Action
1	From the Create/Edit screen, use the arrow keys to highlight a time or temperature of a hold (segment) you want to delete.
2	Press <b>F4</b> (More).
	The Insert-Delete More screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds  94.0 94.0  5:00 0:30 72.0  0:30 7:00  Insert Delete More
	F1 F2 F3 F4 F5
	<b>Note</b> The Modify function (F1) also displays if the highlighted parameter was in the PCR segment.

To delete a hold: (continued)

Step	Action
3	Press F3 (Delete).
	The Insert-Delete-More screen redisplays minus the hold you deleted.
	3 Tmp 25 Cycles 2 Holds 94.0 72.0 72.0 72.0 55.0 0:30 4.0  Modify Insert Delete More
	F1 F2 F3 F4 F5
	<b>Note</b> The Modify function (F1) also displays if the next highlighted parameter was in the PCR segment.
4	Press F4 (More) to return to the Create/Edit screen.

Inserting a Cycle A cycle is a PCR portion of a method usually consisting of three time/temperature parameters and delineated by dashed lines. The instrument repeats these three temperatures and times for the number specified in the Cycles field (default is 25).

To insert a cycle:

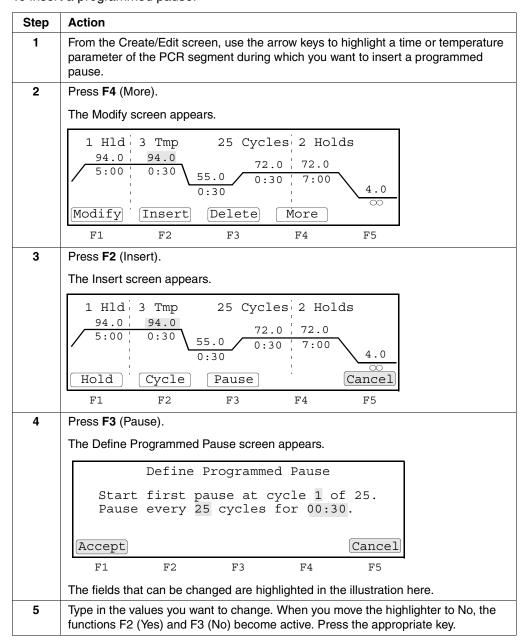
Step	Action
1	From the Create/Edit screen, use the arrow keys to highlight a time or temperature parameter to the <i>left</i> of which you want to insert a cycle.
2	Press F4 (More).
	The Insert-Delete-More screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds 94.0 94.0 5:00 0:30 55.0 72.0 72.0 0:30 7:00 4.0  Insert Delete More
	F1 F2 F3 F4 F5
3	the PCR segment.  Press <b>F2</b> (Insert).
	The Insert screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds  94.0 94.0 72.0 72.0  5:00 0:30 7:00 4.0  Hold Cycle Pause Cancel
	F1 F2 F3 F4 F5
	<b>Note</b> The Pause function will not display on the Insert screen if the highlighted segment already has a pre-programmed pause or if highlighter is not on a PCR segment parameter.

### To insert a cycle: (continued)

Step	Action
4	Press F2 (Cycle)
	The Modify screen appears showing the cycle (PCR segment) you added.
	1 Hld 3 Tmp 25 Cycles 3 Tmp 25 Cycles  94.0 94.0 5:00 0:30 55.0 72.0 0:30 55.0 72.0 0:30  Modify Insert Delete More
	F1 F2 F3 F4 F5
5	Change the temperatures and times of the new cycle as necessary.
6	Press F4 (More) to return to the Create/Edit screen.
	Note You can delete a cycle by entering 0 in the Tmp field, then pressing Enter.

Inserting a A programmed pause is a point in the PCR portion of a method when cycling stops for Programmed Pause a specified length of time. You define the frequency and length of the pause and the cycle at which it begins.

To insert a programmed pause:



To insert a programmed pause: (continued)

Step	Action
6	Press <b>F2</b> (Accept).  The Insert-Delete-More-Edit screen appears showing the programmed pause you inserted.
	1 Hld 4 Tmp 25 Cycles 2 Holds 94.0 94.0 Pause 5:00 0:30 0:30 55.0 72.0 72.0 0:30 7:00 4.0  Insert Delete More Edit
	F1 F2 F3 F4 F5
	Note You can insert only one pause in each cycle.
7	Press <b>F4</b> (More) to return to the Create/Edit screen.

## Editing a Programmed Pause

Editing a If you have inserted a programmed pause in the PCR portion of your method, you can edit the parameters of the pause at any time.

To edit a programmed pause:

Step	Action
1	From the Create/Edit screen, use the arrow keys to highlight the word Pause.
2	Press <b>F4</b> (More).
	The Insert-Delete-More-Edit screen appears.
	1 Hld 4 Tmp 25 Cycles 2 Holds 94.0 94.0 Pause 55:00 0:30 0:30 7:00  Insert Delete More Edit
	F1 F2 F3 F4 F5
3	Press <b>F5</b> (Edit).
	The Defined Programmed Pause screen appears.
	Define Programmed Pause  Start first pause at cycle 1 of 25. Pause every 25 cycles for 00:30.
	Accept
	F1 F2 F3 F4 F5
	The fields that can be changed are highlighted in the illustration here.
4	Make your changes to any fields, then press F1 (Accept)
	The Insert-Delete-More-Edit screen appears again.
5	Press F4 (More) to return to the Create/Edit screen.

## Deleting a **Programmed Pause**

**Deleting a** To delete a programmed pause:

Step	Action
1	From the Create/Edit screen, use the arrow keys to highlight the word Pause.
2	Press <b>F4</b> (More).
	The Insert-Delete-More-Edit screen appears.
	1 Hld 4 Tmp 25 Cycles 2 Holds 94.0 94.0 Pause 5:00 0:30 0:30 72.0 72.0 0:30 7:00  Insert Delete More Edit
	F1 F2 F3 F4 F5
3	Press F3 (Delete).
	The Modify screen appears without the pause.
4	Press F4 (More) to return to the Create/Edit screen.

# Auto-Incrementing/ Decrementing Temperature Control Parameters

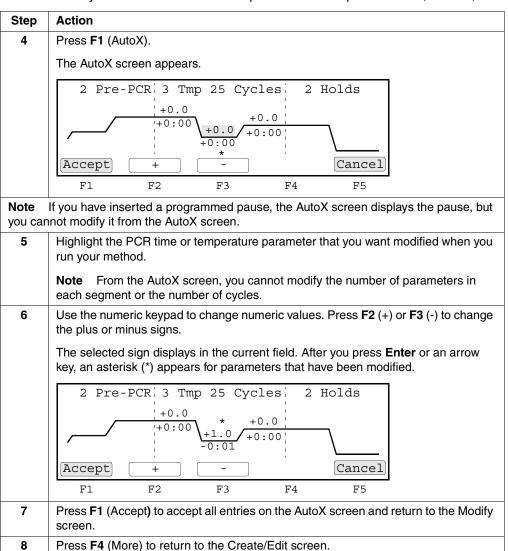
**Auto-Incrementing**/ Using the AutoX function, you can automatically increase or decrease the value for **Decrementing** any PCR segment parameter a fixed amount every cycle.

**Note** This feature is particularly useful towards the end of the amplification process since the amount of PCR product, available to be extended, increases with the number of cycles while the amount of available enzyme remains constant.

To automatically increase or decrease temperature control parameters:

Step	Action
1	Use the arrow keys from the Create/Edit screen to select a time or temperature parameter in the PCR segment.
2	Press F4 (More).
	The Modify screen appears.
	1 Hld 3 Tmp 25 Cycles 2 Holds 94.0 94.0 5:00 0:30 55.0 0:30 72.0  Modify Insert Delete More  F1 F2 F3 F4 F5
	F1 F2 F3 F4 F5
3	Press F1 (Modify).
	The Select Modification screen appears.
	Select Modification AutoX - Increments or decrements time or temperature at the completion of each cycle
	[AutoX] [Cancel]
	F1 F2 F3 F4 F5

To automatically increase or decrease temperature control parameters: (continued)



### **Handling Methods**

Introduction In this section we describe how to select a method, view method parameters, sort methods, search for a method, and print and delete a method.

**Predefined Methods** The system 2700 supplies five predefined methods that you can run:

- AmpliTaq Gold®
- BigDye™ Terminator
- General PCR
- Time Release PCR
- Touchdown PCR

Each of these methods is stored under the user name <<ab>>. You can edit these methods and store them under a different name, a different user name, or select any one and run it. For more information about these methods, see Appendix C, "Supplied Methods."

Selecting a Method If the method you want to run has already been created and stored, you can select it from a list. If the method you want to run has not been created, see "Creating a Method" on page 5-6.

To select a method:

Step	Action
1	Access the Stored Methods screen. Most frequently you do this by pressing F2
	(Run) or <b>F3</b> (Edit) from the Main Menu.
	The Stored Methods screen appears.
	Methods User Size LastUsed
	appl01 adrian 11 03/04/00
	exp000 adrian 10 02/22/00 exp001 adrian 12 02/10/00
	exp002 adrian 13 02/02/00
	Edit View User Sort Cancel
	About This Screen
	The top line of the display continuously cycles between the following three lines:
	◆ Methods User Size Stored
	<ul> <li>Stored represents the date the method was last saved. In the appropriate case, this column designates the date last used.</li> </ul>
	<ul> <li>The units for the Size field are based on a calculation of the complexity and length of a method relative to a maximum size of 1102 size segments for the storage capacity of the instrument.</li> </ul>
	◆ Used Mem: xxx methods xxx segments
	<ul> <li>The Used Mem field displays the number of size segments used by all stored methods.</li> </ul>
	♦ Free Mem: xxx methods xxx segments
	<ul> <li>The Free Mem field displays the number of size segments available to store created methods.</li> </ul>
2	If you need help deciding which method to select, you can:
	♦ View method parameters
	Sort methods by different categories
	Search for a method by user name
	Each of these topics is discussed later in this section.
3	Select a method by using the up and down arrow keys to move the highlighter to a method listed on the Stored Methods screen.
	<b>Note</b> You can use the up and down arrow keys as repeat keys for quick scrolling.
4	Press <b>F1</b> to continue the function you began.
	. •

## **Parameters**

Viewing Method To view the parameters of a method before running it:

Step	Action
1	Press F2 (View) from the Stored Methods screen.
	The View Method screen appears.
	The screen shows all the parameters of the method you selected.
	2 Hld 3 Tmp 25 Cycles 2 Holds  55.0 10:00 0:30 72.0 72.0  2:00 0:30 55.0 0:30 5:00  Start Method: exp 001 Return
2	F1 F2 F3 F4 F5  After reviewing PCR and post-PCR parameters of a stored method, you can:
	◆ Press <b>F1</b> (Start) to start the method.
	Press F5 (Return) and return to the Stored Methods screen.
	You cannot edit parameters from the View Method screen.

used, date stored, and size.

To sort methods:

Step	Action
1	Press F4 (Sort) from the Stored Methods screen.
	The Sort Methods screen appears.
	Sort Methods
	By: Method name Date last used Date stored Method size
	Accept Cancel
	F1 F2 F3 F4 F5

### To sort methods:

Step	Action	
2 Use the up and down arrow keys to select the type of sort.		
	The following table describes the sort met	hods.
	Choose this item	To sort methods
	Method name	alphabetically.
	Date last used	chronologically in descending order by date of use.
		The last method which ran or was stored is listed first.
	Date stored	chronologically by date stored.
	Note Uses the most recent title and date, between date last used and the date stored.	The last method stored is listed first.
	Method size	in increasing order by the amount of memory used to store each method.
		The largest size method is listed first.
3	Press F1 (Accept) to accept a selection.	
	This returns you to the Stored Methods so sorted according to your selection in step	

## Methods

To search for a method:

Step	Action		
1	Press F3 (User) from the Stored Methods screen.		
	The Select User Name screen appears.		
	Select User Name		
	< <ab>&gt; dave jenife murray adrian doug mamood nayana anna faye mike ngui</ab>		
	Accept All Cancel F1 F2 F3 F4 F5		
2	From this screen you can:		
	♦ Press <b>F2</b> (All) to list all the methods currently stored on the instrument.		
	◆ Press <b>F1</b> (Accept) to display the methods stored under the highlighted name.		
3	Making a selection returns you to the Stored Methods screen which now displays the methods of the user you selected.		

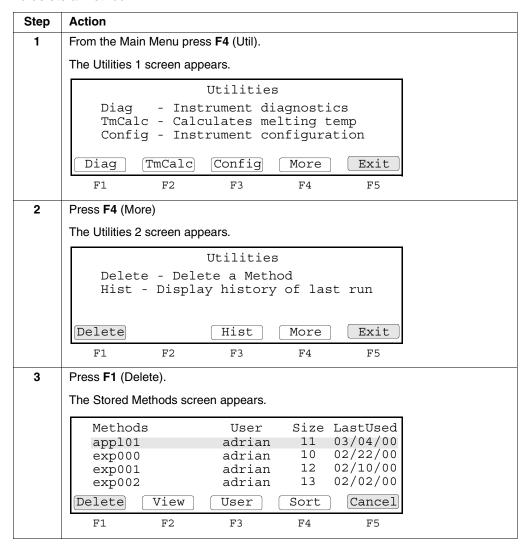
### **Printing a Method**

If you have a printer connected to your instrument and have configured your instrument for it, you can print a record of the parameters in a method. For more information see "Configuring the Instrument" on page 6-2.

To print a method:

Step	Action	
1	From the Create/Edit screen, press F3 (Print).	
	This prints a copy of the parameters for the method displayed on the screen.	

### Deleting a Method To delete a method:



### To delete a method: (continued)

Step	Action		
4	Use the arrow keys to highlight the method you want to delete, then press <b>F1</b> (Delete).		
	The Delete Method screen appears.		
	Delete Method		
	Methods on Inst User Size Stored exp001 adrian12 02/10/00		
	Press Yes to delete the method  Yes  Cancel		
	F1 F2 F3 F4 F5		
5	Press <b>F1</b> (Yes) to delete the method.		
	If the method was Then		
	Unlocked the method is deleted.		
	Locked the Security Check screen appears.		
	Type the PIN number, then press <b>F1</b> (Accept). The Delete Method screen appears.		
	Press <b>F1</b> (Yes) to delete the method.		
	After the method is deleted, the Stored Methods screen appears.		
	<b>Note</b> Even after you delete the last method stored under a user name, the name is <i>not</i> removed from the instrument. To delete the name, see "Deleting a User Name" on page 5-5.		

**Utilities** 

## **Overview**

About This Chapter This chapter provides information about almost all functions that can be performed from the Util (Utilities) selection on the Main Menu.

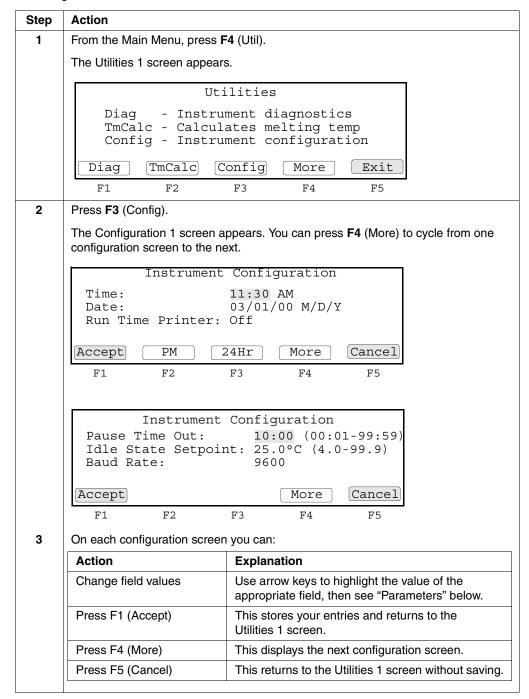
In This Chapter This chapter contains the following topics:

Topic	See Page
Configuring the Instrument	6-2
Upgrading System Firmware	6-4
Connecting to a Printer	6-5
Calculating the Melting Temperature	6-6
Running Hardware Diagnostics	6-7
Running the Calibration Verification Test	6-9
Running the Temperature Non-Uniformity Test	6-9
Running System Performance Diagnostics	6-10

## **Configuring the Instrument**

There are about six parameters or features you can enable or disable on the GeneAmp® System 2700. These six fields are spread across two configuration screens. Pressing F4 (More) takes you from screen to screen in a circle.

Procedure To configure the instrument:



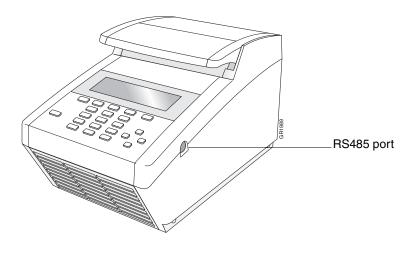
Parameters Below are parameters that are used on the configuration screens.

Field	Explanation		
Time	Use the numeric keys to enter the time. Choose AM, PM, or 24-Hour using the function keys.		
Date			date. Choose M/D/Y, D/M/Y, or using the function keys.
Run Time Printer	you to print method	l parameters or re	keys. Enabling the printer allows cords of run time events directly cting to a Printer" on page 6-5.
Pause Time Out	shown on the confi	guration screen. T ses when you pres	nutes:seconds in the range his field sets the length of time as F1 (Pause) or the Stop key sing or Stopping a Run" on
Idle State Setpoint	Use the numeric keys to type a temperature in the range show the configuration screen. This value is the temperature at which instrument will remain when powered up but idle.		
	approximately a 30 specified idle state	-second delay before temperature. This	ed or terminated, there is ore the instrument attains the allows you to stop one method ont temperature changes.
Baud Rate	Use the function ke are 38400, 19200,	•	o choose a baud rate. Values 1200, and 600.
	This value is the rate at which the instrument transmits data through the printer port and serial port.		
	Item	Value	
	Baud Rate	9600	
	Parity	NONE	
	Data Bits	8	
	Stop Bits	1	

## **Upgrading System Firmware**

About the Upgrade When a new version of system firmware becomes available, you can download it from our Web site, http://www.appliedbiosystems.com/2700. Instructions for performing the upgrade will also be posted on the Web site.

> In order to perform the upgrade, you will need to connect a PC communication cable P/N N805-1327 to the RS485 port on the side of the system 2700 (shown below) to a serial port on a MIcrosoft® Windows®-based computer that has Internet access.



## **Connecting to a Printer**

Introduction If you elect to connect an optional printer to your system 2700, you can print out a hard copy of the time and temperature parameters for PCR methods you create.

### **Specifications**

You can connect the system 2700 to any printer with a serial (RS-232C) interface board and the following specifications:

Baud Rate	9600
Parity	NONE
Data Bits	8
Stop Bits	1

Cable Connections Connect one end of your Applied Biosystems (N805-1326) printer cable to the RS-485 serial port on the side panel of the system 2700 and connect the other end to the serial adapter card port on the rear panel of the printer.

### **Installing a Printer**

See your printer manual for instructions on how to connect the printer cable to your printer and complete any other necessary installation steps.

After you have conncted the printer cable and installed the printer, you must configure the instrument for the printer. See "Configuring the Instrument" on page 6-2.

## **Calculating the Melting Temperature**

 $\begin{tabular}{ll} \textbf{Procedure} & \textbf{Use the $T_m$ Calculator to determine the denaturation temperature of a primer set of known sequence.} \end{tabular}$ 

To calculate the melting temperature:

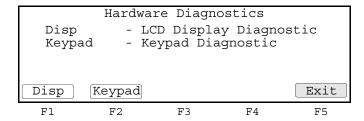
Step	Action		
1	Press <b>F4</b> (Util) from the Main Menu. The Utilities 1 screen appears.		
	Utilities		
	Diag - Instrument diagnostics TmCalc - Calculates melting temp		
	Config - Instrument configuration		
	Diag TmCalc Config More Exit		
	F1 F2 F3 F4 F5		
2	Press F2 (TmCalc).		
	The T <sub>m</sub> Calculator appears.		
	[Salt]: 50 mM [Primer] 0.20 uM		
	P1: 5' P2: 5'		
	Tm of P1= Tm of P2=		
	Press ENTER to calculate Tm's		
	(Recuiii)		
3	Enter the salt concentration.		
	The default is 50. Enter values 5 to 1000.		
4	Enter the primer concentration.		
	The default is 0.20. Enter values 0.01 to 10.00.		
5	Enter primer sequence in P1 using the function keys for A, C, G, or T.		
6	Enter primer sequence in P2 and press $\textbf{Enter}$ to calculate the $T_{m}s$ .		
	The melting points are displayed. Use this information to program a run.		
	For more information, see Chapter 5, "Methods and Users."		
7	Press F5 (Return) to display the Utilities 1 screen.		

## **Running Hardware Diagnostics**

Overview The system 2700 allows you to perform two hardware diagnostic tests:

- Visually determine if the Liquid Crystal Display (LCD) screen is functioning properly
- Verify the operation of the keypad

Both tests are performed from the Hardware Diagnostics screen.



# **Display Screen**

Testing the The Display diagnostic test allows you to visually determine if the display screen is properly functioning by turning on and off all the LCD pixels.

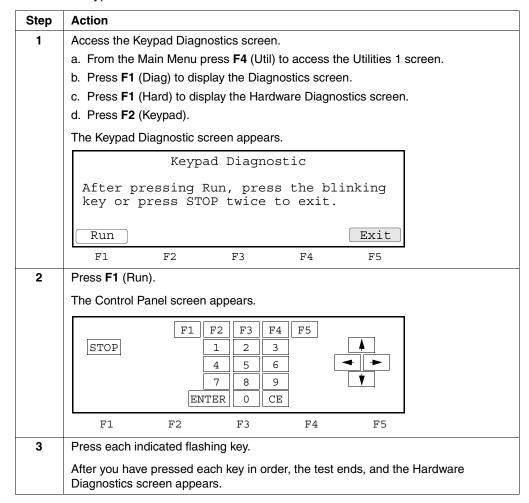
To test the display screen:

Step	Action
1	Access the Display Diagnostics screen.
	a. From the Main Menu press F4 (Util) to access the Utilities 1 screen.
	b. Press F1 (Diag) to display the Diagnostics screen.
	c. Press F1 (Hard) to display the Hardware Diagnostics screen.
	d. Press <b>F1</b> (Disp).
	The Display Diagnostics screen appears.
	Display Diagnostics
	1. Read all instructions first. 2. Press Run to turn ON all pixels. 3. Press STOP to turn OFF all pixels. 4. Press STOP to exit.
	Run Exit
	F1 F2 F3 F4 F5
2	Read and perform the instructions on the screen.

### **Testing the Keypad**

Use the keypad diagnostic test to verify that all 22 keys on the control panel are functioning properly.

To test the keypad:



## **Running the Calibration Verification Test**

Why Use This Test? Use this test to verify the temperature calibration of your system 2700.

### **Equipment Required**

This test requires the 0.2-mL Temperature Verification System (P/N 4317939) for 96-well thermal cyclers.

For more information on performing the test, refer to the instructions included with your Temperature Verification System. Follow the procedure for the GeneAmp® PCR System 9700.

## **Running the Temperature Non-Uniformity Test**

Why Use This Test? Use this test to verify the temperature non-uniformity of the sample block in the system 2700.

### **Equipment Required**

This test requires the 0.2-mL Temperature Verification System (P/N 4317939) for 96-well thermal cyclers.

For more information on performing the test, refer to the instructions included with your Temperature Verification System. Follow the procedure for the GeneAmp® PCR System 9700.

## **Running System Performance Diagnostics**

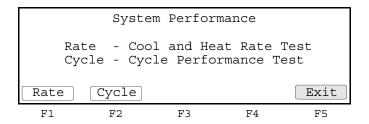
After you have configured the system 2700, conduct the system performance tests to verify the integrity of the cooling and heating system.

There are two system performance tests:

- Rate Test
- Cycle Test

IMPORTANT Before you begin these tests, make sure that you place an empty 96-well plate with full plate cover on the sample block (or use an empty tray and cover the wells with caps or the full plate cover). Close the heated cover, and pull the lever down.

Both of these tests are performed from the System Performance screen.

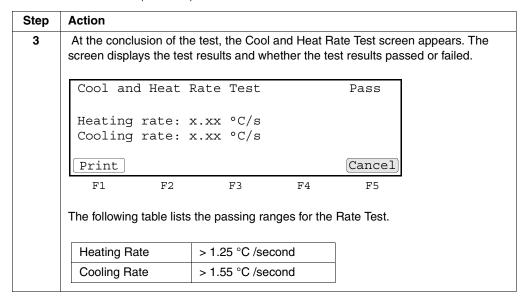


Running the Use the Rate Test to verify that the Peltier units are operating correctly. The test takes Rate Test approximately two minutes to run.

To run the Rate Test:

Step	Action
1	Access the Warning screen.
	a. From the Main Menu press F4 (Util) to access the Utilities 1 screen.
	b. Press F1 (Diag) to display the Diagnostics screen.
	c. Press F2 (System) to display the System Performance screen.
	d. Press F1 (Rate).
	The Warning screen appears.
	WARNING!!!
	Install an empty Microplate
	with a MicroAmp Full Plate Cover.
	Cont
	F1 F2 F3 F4 F5
2	After you have installed a plate and cover, press F1 (Cont).
	The instrument then runs through a series of tests where the sample block is stabilized at 35 °C, 94 °C, and 4 °C.

To run the Rate Test: (continued)



Running the Use the Cycle Test to verify that the PCR cycling function operates properly. This test Cycle Test takes approximately 15 minutes to run.

To run the Cycle Test:

Step	Action		
1	Access the Warning screen.		
	a. From the Main Menu press F4 (Util) to access the Utilities 1 screen.		
	b. Press <b>F1</b> (Diag) to display the Diagnostics screen.		
	c. Press <b>F2</b> (System) to display the System Performance screen.		
	d. Press F2 (Cycle).		
	The Warning screen appears.		
	WARNING!!!		
	Install an empty Microplate with a MicroAmp Full Plate Cover.		
	Cont		
	F1 F2 F3 F4 F5		
2	After you have installed a plate cover, press F1 (Cont).		
	The Cycle Test executes a standard PCR cycling reaction, measures, and reports the average cycle time, and the cycle to cycle variation.		
<b>Note</b> Pressing Pause during the Cycle Test may generate false test results. Re-run the Cycle Test if Pause was pressed during the test.			

## To run the Cycle Test: (continued)

Step	Action
3	At the conclusion of the test, the display indicates test results and whether the test results passed or failed.
	Cycle Performance Pass
	Average Cycle Time: xxx.x sec Cycle Time STD: x.x sec
	Print Cancel
	F1 F2 F3 F4 F5
	The following table lists the passing ranges for the Cycle Test.
	Average Cycle Time <= 129 sec
	Cycle Time STD <=1.0 sec

Maintenance

## **Overview**

About This Chapter This chapter provides procedures for maintaining your GeneAmp® PCR System 2700.

**A WARNING** Do not remove the instrument cover. There are no components inside the system 2700 that you can safely service yourself. If you suspect a problem, refer to our Web

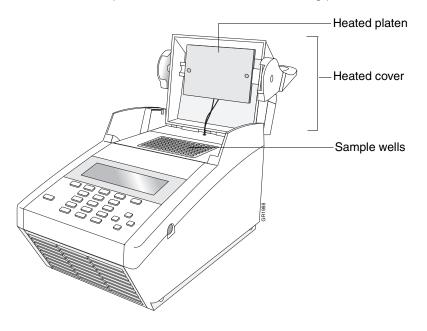
http://www.appliedbiosystems.com/2700

In This Chapter This chapter contains the following topics:

Topic	See Page
Cleaning the Instrument	7-2
Replacing Fuses	7-4

## **Cleaning the Instrument**

**Preparation** To clean the sample wells, raise the lid. The cleaning position is shown below.



Cleaning the Sample If you use any cleaning or decontamination method, except those recommended in Wells the manual, you risk damaging the equipment. Clean the sample wells once a month or as needed.

To clean the sample wells:

Step	Action
1	If a method is running, press the <b>Stop</b> key twice.
2	Turn off the instrument.
3	Wait 1 minute for the block to cool.
4	Lift the lever and open the hinged heated cover.
5	Remove the sample tray from the block and set it aside.
6	Use a cotton swab soaked in pure isopropanol to clean the sample wells thoroughly.
	**WARNING** CHEMICAL HAZARD. Isopropanol is a flammable liquid and vapor. It may cause eye, skin, and upper respiratory tract irritation. Prolonged or repeated contact may dry skin and cause irritation. It may cause central nervous system effects such as drowsiness, dizziness, and headache, etc. Please read the MSDS, and follow the handling instructions. Wear appropriate protective eyewear, clothing, and gloves.

To clean the sample wells: (continued)

Step	Action
7	Remove any remaining isopropanol from the cover before reloading the sample tray.
	<b>Note</b> If the sample wells become contaminated from the samples, clean the wells thoroughly with a cotton swab soaked in bleach and then rinse with water.
	AWARNING CHEMICAL HAZARD. Sodium hypochlorite (bleach) is a liquid disinfectant that can be corrosive to the skin and can cause skin depigmentation. Please read the MSDS, and follow the handling instructions. Wear appropriate protective eyewear, clothing, and gloves.

## **Cleaning the Heated** Cover

**A WARNING** During instrument operation, the temperature of the heated cover can be as high as 108  $^{\circ}\text{C},$  and the temperature of the sample block can be as high as 100  $^{\circ}\text{C}.$  Before performing the procedure, wait until the heated cover and sample block reach room temperature.

To clean the heated cover:

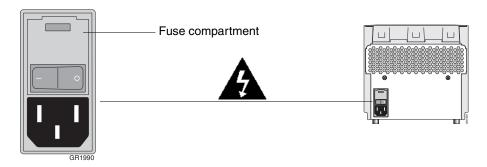
Step	Action
1	If a method is running, press the <b>Stop</b> key twice.
2	Turn off the instrument.
3	Wait 20 to 30 minutes for the heated cover to cool down.
4	Lift the lever and open the hinged heated cover.
5	Soak a cotton swab or piece of clean cloth with pure isopropanol and gently wipe the heated platen.
	AWARNING CHEMICAL HAZARD. Isopropanol is a flammable liquid and vapor. It may cause eye, skin, and upper respiratory tract irritation. Prolonged or repeated contact may dry skin and cause irritation. It may cause central nervous system effects such as drowsiness, dizziness, and headache, etc. Please read the MSDS, and follow the handling instructions. Wear appropriate protective eyewear, clothing, and gloves.
6	Remove any remaining isopropanol from the cover.
	<b>Note</b> If the platen becomes contaminated with amplified DNA, then raise the heated cover to the cleaning position, and wipe the platen with a cloth or cotton swab soaked in bleach and then rinse with water.
	A WARNING CHEMICAL HAZARD. Sodium hypochlorite (bleach) is a liquid disinfectant that can be corrosive to the skin and can cause skin depigmentation. Please read the MSDS, and follow the handling instructions. Wear appropriate protective eyewear, clothing, and gloves.
	Note Clean the heated platen once a month or as needed.

## **Replacing Fuses**

Introduction All instruments have factory-installed fuses. If you need to change the fuses, use the procedure below.

> **A WARNING** FIRE HAZARD. For continued protection against the risk of fire, replace fuses only with Listed and Certified fuses of the same type and rating as those currently in the instrument.

The fuse compartment is located at the instrument rear, as shown below.



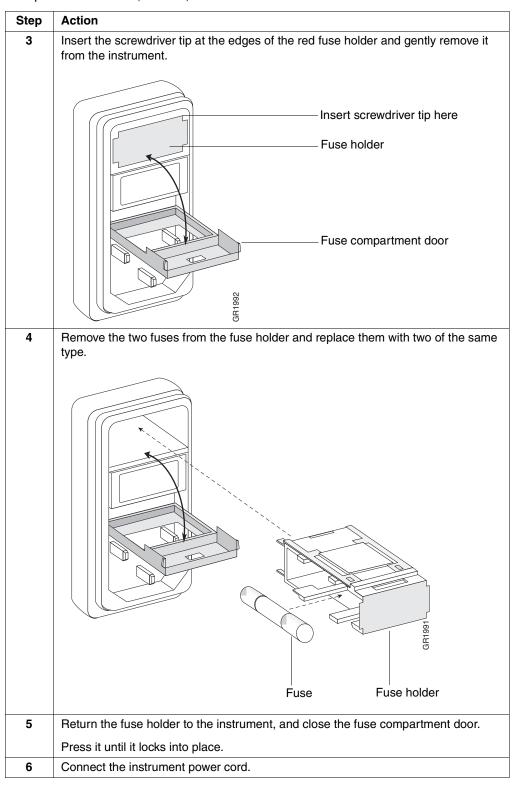
### Items Needed

- Two fuses of the same type you are removing
- Fine flat-tip screwdriver

**Procedure** To replace the fuses:

Step	Action		
1	Turn off the system 2700 and disconnect the power cord from the instrument rear.		
	<b>A WARNING ELECTRIC SHOCK HAZARD.</b> Disconnect the power cord before opening fuse compartment.		
	Wait 30 seconds before any further work to let any electrical charges dissipate.		
2	Insert the screwdriver tip at the top edge of the fuse compartment door and pry it open.		
	Insert screwdriver tip here.		
	The door opens to reveal the red fuse holder.		

### To replace the fuses: (continued)



**Troubleshooting** 

## **Overview**

**About This Chapter** This chapter explains how to solve instrument problems.

In This Chapter This chapter contains the following topics:

Topic	See Page
If There's a Power Failure	8-2
Display Screen Error Messages	
Troubleshooting Information	8-6

### If There's a Power Failure

Automated Restart An automated restart function allows for power outages and safe continuation of a Function PCR run after resumption of power.

# **Interrupted**

If Power Is The instrument does the following in a power failure:

1. Restarts or continues the PCR experiment.

The instrument determines what temperature was being approached, or was holding.

Upon resumption of power, it will go to that temperature and count down the time remaining in the hold as soon as the temperature is within the specified clock start limit.

- 2. Incubates the samples until such time as the experiment can be continued.
- 3. Enters a record for any power outage in the history file.

## **Display Screen Error Messages**

User Input Error The following table lists user input error messages, a description of the message, and recommended action.

Message	Description	Recommended Action
Can only enter an infinity hold at end	A method can only have a Hold segment with an infinity hold as the last segment in a method.	Assign finite time segments to holds within a method.
	This message occurs when you try to enter an infinity hold segment in the middle of a method.	
Delete your methods first	User tried to delete a user name that has methods stored under it.	Delete or transfer the associated methods before deleting a user name.
Enter a name or CANCEL	You did not enter at least one character on the User Name screen before pressing the Accept key.	Enter the user name to which the desired method is assigned.
Enter oligo sequence	Incomplete TmCalc data.	Enter a value in the P1 and P2 fields of the TmCalc.
Enter user and method names or CANCEL	You did not enter a user name and a method name before storing a method.	Specify the method name and choose a user to store a method.
Field is full	You tried to enter more data in a field than the field size allows.	Reenter data within the specifications of the field.
Infinity hold not allowed in cycle	A method can have an infinity hold segment as the last segment in the method.	Use finite values for cycle segments within the method.
	This message occurs when you tried to enter an infinity time in a cycle segment.	
Invalid password/pin#	You entered an incorrect PIN#.	Enter the correct PIN#.
List of user names is full	The maximum number of users has been entered into the system.	Delete unused user names.
Maximum of 6 segments allowed	You tried to insert more than six temperature control parameters into a hold or cycle.	Do not assign more than six hold or cycle parameters to a method.
Method battery RAM initialized	Stored methods have been reset due to	Check method directory.
	hardware or software failure.	Refer to our Web site.a
	Not all methods may be lost.	
Method requires at least one segment	You deleted all temperature control parameters in a method.	Review and correct the method to include the temperature parameter(s).
	A method must have at least one time and temperature parameter.	
No seconds in time field	You did not include seconds in the time field.	Include seconds when entering the time.
Not enough method memory left	This error occurs:  • When you attempt to exceed the limit of 137 methods.	Determine how much storage memory is available on the instrument.
	<ul> <li>When you attempt to store or create a new method that is larger than the available storage space.</li> </ul>	<ul> <li>Delete or store rarely used methods elsewhere.</li> </ul>

Message	Description	Recommended Action
Not implemented yet	The feature is not implemented in the current firmware version.	Upgrade firmware when the new version is available from Applied Biosystems.
Printer not responding	The printer has been disconnected or is off line.	Check printer connections and power switch.
Remove infinity hold first	A method can have an infinity hold segment as the last segment in the method.	Add segments prior to the post-PCR infinity hold.
	This message occurs when a user tries to add a segment after one which contains an infinity hold.	
T <sub>m</sub> temperature out of range	T <sub>m</sub> out of range.	Check input value and retry.
User name already defined	You entered a user name that already exists.	Do not duplicate user names.
Valid range is	You entered a number out of range.	Re-enter a value within the parameters
	The message include the valid range limits.	of the field.

a. http://www.appliedbiosystems.com/2700

# Messages

Serious Error The following table lists error messages that may indicate a serious problem such as hardware malfunction. A description of the problem and recommended action are provided.

Message	Description	Recommended Action	
Error 1	Block shut off by hardware due to thermal runaway.	Note the error number, and refer to our Web site.a	
Error 2	Block thermal runaway		
Error 3	Heated cover shut off by hardware due to thermal runaway.		
Error 4	Heat sink is too hot. Ambient conditions may be too warm.	Ensure that the fan is running and instrument vents are clear.	
		Move instrument to well-ve	entilated location (15-30 °C).
		Run rate test diagnostic.	
		Note the error number, an	d refer to our Web site.a
Error 5	Heat sink sensor failure	Note the error number, an	d refer to our Web site.a
Error 6	Heated cover thermal runaway		
Error 7	Heated cover sensor failure		
Error 8	Setpoint could not be reached	If this error occurs	Then
	<ul> <li>The instrument could not reach a temperature parameter set by the user.</li> </ul>	immediately after a firmware upgrade	Switch the instrument power off, then on again.
	The unit has a Peltier or power amplifier failure.	any other time	See recommended actions for Error 4.
	<ul> <li>Ambient conditions may be out of recommended range.</li> </ul>		10. 2.10. 1.
Error 9	Sample block sensor failure	Note the error number, an	d refer to our Web site.a
Error 10	Battery RAM version number lost <sup>b</sup>		
Error 11	Bus error	-	
Error 12	Calibration battery RAM initialized <sup>b</sup>		
	Instrument may not perform to specification.		
Error 13	System can't allocate timer	-	
Error 14	Stack overflow software error		
Error 15	LCD screen timed-out	-	
Error 16	Preferences battery RAM initialized <sup>b</sup>		
	User configuration has been reset due to software error.		
Error 17	Invalid pointer system error.		
Error 18	Watchdog timeout software failure.		

a. http://www.appliedbiosystems.com/2700

b. If your instrument has been in storage for more than 3 months, it is possible that the battery has lost its charge but can recover. Contact Applied Biosystems Technical Support.

## **Troubleshooting Information**

Troubleshooting The following table lists the problem, possible causes, and a check and/or remedy for Table troubleshooting the system 2700.

Problem	Possible Causes	Check and/or Remedy
Control panel not responding	<ul><li>Key stuck in down position.</li><li>Keypad failure.</li></ul>	<ul> <li>Look for depressed key and free it.</li> </ul>
		◆ Run keypad diagnostic.
		Refer to our Web site.a
Cooling rate too slow	<ul><li>Ambient temperature is too warm.</li><li>Peltier failure.</li></ul>	♦ Move instrument to well-ventilated location (15–30 °C).
		◆ Run rate test diagnostic.
		Refer to our Web site.a
Cycling time too long	Peltier failure.	Run cycle test diagnostic.
Displayed temperature does not match specified temperature	Instrument may require calibration.	Run the temperature verification test.
		Refer to our Web site.a
Heated cover not responsive	Heated cover failure.	Refer to our Web site.a
Heating rate too slow	Peltier failure.	Run rate test diagnostic.
		Refer to our Web site.a
Instrument can't reach high or low	Peltier failure.	♦ Run rate test diagnostic.
temperature range	◆ Ambient temperature too warm.	♦ Run cycle test diagnostic.
		Refer to our Web site.a
Instrument making too much noise	Fan failure.	Check for vent obstructions.
No screen display	♦ Fuse blown.	♦ Is power switch ON?
No response when you turn the	♦ Not connected to power source.	♦ Is power cord connected?
instrument on		♦ Check fuses.
Printer fails	<ul> <li>Incorrect printer configuration.</li> <li>Incorrect printer cable.</li> </ul>	◆ Check printer for baud rate = 9600, no parity, one stop bit, eight data bits.
		<ul> <li>Purchase Applied Biosystems printer cable.</li> </ul>
Whirring fan does not sound	◆ Fuse blown.	♦ Is power switch ON?
	♦ Not connected to power source.	♦ Is power cord connected?
		♦ Check fuses.
		Refer to our Web site.a

a. http://www.appliedbiosystems.com/2700

# A

# Getting Help

## **Overview**

About This Appendix

**About This** This appendix describes how to get technical help from Applied Biosystems.

## **Technical Support**

# **Technical Support**

Contacting You can contact Applied Biosystems for technical support by telephone or fax, by e-mail, or through the Internet. You can order Applied Biosystems user documents, MSDSs, certificates of analysis, and other related documents 24 hours a day. In addition, you can download documents in PDF format from the Applied Biosystems Web site (please see the section "To Obtain Documents on Demand" following the telephone information below).

## **Support by E-Mail**

To Contact Technical Contact technical support by e-mail for help in the following product areas:

Product Area	E-mail address
Sequence Detection Systems and PCR	pcrlab@appliedbiosystems.com

# **Technical Support**

Hours for Telephone In the United States and Canada, technical support is available at the following times:

Product	Hours
Chemiluminescence	8:30 a.m. to 5:30 p.m. Eastern Time
Framingham support	8:00 a.m. to 6:00 p.m. Eastern Time
All Other Products	5:30 a.m. to 5:00 p.m. Pacific Time

### To Contact Technical In North America **Support by Telephone or Fax**

To contact Applied Biosystems Technical Support, use the telephone or fax numbers given below. (To open a service call for other support needs, or in case of an emergency, dial 1-800-831-6844 and press 1.)

Product or	Telephone	Fax
Product Area	Dial	Dial
PCR and Sequence Detection	1-800-762-4001, then press 1 for PCR, 2 for the 7700, 7900 or 5700, 6 for the 6700 or dial 1-800-831-6844, then press 5	1-240-453-4613

### **Outside North America**

Region	Telephone Dial	Fax Dial
Africa an	d the Middle East	
Africa (English Speaking) and West Asia (Fairlands, South Africa)	27 11 478 0411	27 11 478 0349
Africa (French Speaking; Courtaboeuf Cedex, France)	33 1 69 59 85 11	33 1 69 59 85 00
South Africa (Johannesburg)	27 11 478 0411	27 11 478 0349
Middle Eastern Countries and North Africa (Monza, Italia)	39 (0)39 8389 481	39 (0)39 8389 493

Region	Telephone Dial	Fax Dial		
Eastern Asia, China, Oceania				
Australia (Scoresby, Victoria)	61 3 9730 8600	61 3 9730 8799		
China (Beijing)	86 10 64106608 or 86 800 8100497	86 10 64106617		
Hong Kong	852 2756 6928	852 2756 6968		
India (New Delhi)	91 11 653 3743/3744	91 11 653 3138		
Korea (Seoul)	82 2 593 6470/6471	82 2 593 6472		
Malaysia (Petaling Jaya)	60 3 79588268	603 79549043		
Singapore	65 896 2168	65 896 2147		
Taiwan (Taipei Hsien)	886 2 2358 2838	886 2 2358 2839		
Thailand (Bangkok)	66 2 719 6405	66 2 319 9788		
	Europe			
Austria (Wien)	43 (0)1 867 35 75 0	43 (0)1 867 35 75 11		
Belgium	32 (0)2 532 4484	32 (0)2 582 1886		
Czech Republic and Slovakia (Praha)	420 2 35365189	420 2 35364314		
Denmark (Naerum)	45 45 58 60 00	45 45 58 60 01		
Finland (Espoo)	358 (0)9 251 24 250	358 (0)9 251 24 243		
France (Paris)	33 (0)1 69 59 85 85	33 (0)1 69 59 85 00		
Germany (Weiterstadt)	49 (0) 6150 101 0	49 (0) 6150 101 101		
Hungary (Budapest)	36 (0)1 270 8398	36 (0)1 270 8288		
Italy (Milano)	39 (0)39 83891	39 (0)39 838 9492		
Norway (Oslo)	47 23 12 06 05	47 23 12 05 75		
Poland, Lithuania, Latvia, and Estonia (Warszawa)	48 (22) 866 40 10	48 (22) 866 40 20		
Portugal (Lisboa)	351 (0)22 605 33 14	351 (0)22 605 33 15		
Russia (Moskva)	7 502 935 8888	7 502 564 8787		
South East Europe (Zagreb, Croatia)	385 1 34 91 927/838	385 1 34 91 840		
Spain (Tres Cantos)	34 (0)91 806 1210	34 (0)91 806 1206		
Sweden (Stockholm)	46 (0)8 619 4400	46 (0)8 619 4401		
Switzerland (Rotkreuz)	41 (0)41 799 7777	41 (0)41 790 0676		
The Netherlands (Nieuwerkerk a/d IJssel)	31 (0)180 392400	31 (0)180 392409 or 31 (0)180 392499		
United Kingdom (Warrington, Cheshire)	44 (0)1925 825650	44 (0)1925 282502		
All other countries not listed (Warrington, UK)	44 (0)1925 282481	44 (0)1925 282509		
Japan				
Japan (Hacchobori, Chuo-Ku, Tokyo)	81 20 477392 (Toll free) or 81 3 5566 6230	81 20 477120 (Toll free) or		
	01 3 3300 0230	81 3 5566 6507		

Region	Telephone Dial	Fax Dial
ı	Latin America	
Caribbean countries, Mexico, and Central America	52 55 35 3610	52 55 66 2308
Brazil	<b>0 800 704 9004</b> or <b>55 11 5070 9654</b>	55 11 5070 9694/95
Argentina	800 666 0096	55 11 5070 9694/95
Chile	1230 020 9102	55 11 5070 9694/95
Uruguay	0004 055 654	55 11 5070 9694/95

## To Reach Technical the Internet

We strongly encourage you to visit our Web site for answers to frequently asked Support Through questions and for more information about our products. You can also order technical documents or an index of available documents and have them faxed or e-mailed to you through our site. The Applied Biosystems Web site address is

### http://www.appliedbiosystems.com/techsupp

To submit technical questions from North America or Europe:

Step	Action
1	Access the Applied Biosystems Technical Support Web site.
2	Under the <b>Troubleshooting</b> heading, click <b>Support Request Forms</b> , then select the relevant support region for the product area of interest.
3	In the <b>Personal Assistance</b> form, enter the requested information and your question, then click <b>Ask Us RIGHT NOW</b> .
4	In the <b>Customer Information</b> form, enter the requested information and your question, then click <b>Ask Us RIGHT NOW</b> .
	Within 24 to 48 hours, you will receive an e-mail reply to your question from an Applied Biosystems technical expert.

## Documents on **Demand**

To Obtain Free, 24-hour access to Applied Biosystems technical documents, including MSDSs, is available by fax or e-mail or by download from our Web site.

To order documents	Then
by index number	<ul> <li>a. Access the Applied Biosystems Technical Support Web site at http://www.appliedbiosystems.com/techsupp</li> </ul>
	b. Click the <b>Index</b> link for the document type you want, then find the document you want and record the index number.
	c. Use the index number when requesting documents following the procedures below.
by phone for fax delivery	a. From the U.S. or Canada, call <b>1-800-487-6809</b> , or from outside the U.S. and Canada, call <b>1-858-712-0317</b> .
	b. Follow the voice instructions to order the documents you want.
	Note There is a limit of five documents per request.

To order documents	Then
through the Internet for fax or	a. Access the Applied Biosystems Technical Support Web site at http://www.appliedbiosystems.com/techsupp
e-mail delivery	b. Under Resource Libraries, click the type of document you want.
	c. Enter or select the requested information in the displayed form, then click <b>Search</b> .
	d. In the displayed search results, select a check box for the method of delivery for each document that matches your criteria, then click <b>Deliver Selected Documents Now</b> (or click the PDF icon for the document to download it immediately).
	e. Fill in the information form (if you have not previously done so), then click <b>Deliver Selected Documents Now</b> to submit your order.
	<b>Note</b> There is a limit of five documents per request for fax delivery but no limit on the number of documents you can order for e-mail delivery.

To Obtain Customer The Applied Biosystems Training web site at Training www.appliedbiosystems.com/techsupp/training.html provides course descriptions, schedules, and other training-related information.

# **Specifications**

## **Overview**

Appendix \_\_\_\_\_

**About This** This appendix provides specifications for the GeneAmp® PCR System 2700.

## **System Specifications**

**Dimensions** The table below lists the footprint and the weight of the system 2700.

Footprint		
<b>Note</b> You must provide sufficient space around the instrument for unrestricted air circulation.		
Height 21.5 cm (8.5 in)		
Width 21 cm (8.25 in)		
Depth 35 cm (14 in)		
Weight		
Instrument	5.9 kg (13 lbs)	

Power There is one version of the system 2700. The power requirements of the instrument Configurations under various power configurations are:

VAC ~100/120	8 AMP T (5x20 mm)	50/60 Hz	
	or 8 AMP slow blow (3 AB)	Use 250 V fuses	
VAC ~220/230/240	8 AMP T (5x20 mm)	Max Power 420 VA	

## **Control Panel Specifications**

**Display Screen** The display screen is a 7 x 40 character display with a 60 x 240 pixel resolution graphics mode.

Keys The instrument control panel consists of a display screen and 22 keys:

- 5 function keys
- 4 arrow keys
- Stop key
- Enter key
- 10-number keypad
- CE key

## **Sample Temperature Information**

**Temperature** The table below lists sample temperature information.

**Note** Sample temperatures are displayed in degrees Celsius to the nearest 0.1 °C.

Sample Temperature Range	4.0 to 99.9 °C.
Temperature Calibration	Traceable to National Institute of Standards and Technology (NIST).

## **Printer Specifications**

# **Board Specifications** following parameters.

Serial Interface The system 2700 can use any printer with a serial (RS-232C) interface board with the

Baud Rate	9600
Parity	NONE
Data Bits	8
Stop Bits	1

Cable Part Number Connect the printer to the instrument port with printer cable part number N805-1326.

# Supplied Methods



#### **Overview**

Appendix

About This This appendix describes precoded methods supplied with your instrument.

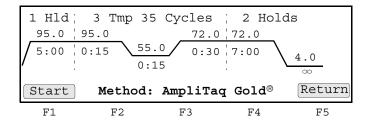
#### **About the Methods**

## Methods

Five Precoded The GeneAmp® PCR System 2700 supplies you with five precoded methods stored under the user name <<ab>>:

- AmpliTaq Gold®
- BigDye™ Terminator
- General PCR
- Time Release PCR
- Touchdown PCR

AmpliTaq Gold The AmpliTaq Gold protocol specifies a 5-minute pre-PCR heat step, required for the activation of AmpliTag Gold® DNA Polymerase. This additional step provides seamless "hot start" PCR and replaces labor intensive methods such as manual hot start or wax bead-mediated hot start techniques.

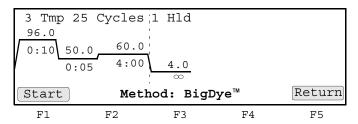


Utilizing hot start techniques helps to minimize the formation of primer-dimers or non-specific products, thus increasing specificity and sensitivity of PCR.

You can find further information on AmpliTaq Gold DNA Polymerase in the product insert (P/N N808-0241) or at the Applied Biosystems Web site.

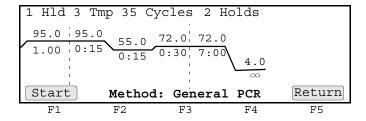
#### **BigDye Terminator**

The BigDye™ Terminator protocol is used for cycle sequencing. It consists of 3-temperature PCR for 25 cycles followed by an infinite hold at 4 °C.



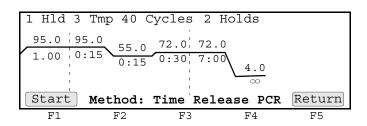
The reagents used include the sequencing enzyme AmpliTag® DNA Polymerase, FS, and fluorescent labeled dye terminators. Four different fluorescent dyes, one for each base, are incorporated into extension products. These products can then by purified. Subsequently, electrophoresis and data analysis can be performed on them. This process is further described in the protocol ABI PRISM® BigDye™ Terminator Cycle Sequencing Ready Reaction Kits (P/N 4303237).

General PCR The General PCR method is a basic one and can be easily modified with both preand post-PCR holds.

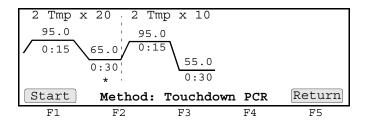


#### **Time Release PCR**

The Time Release PCR method is designed for use with AmpliTag Gold DNA Polymerase. The enzyme is activated more slowly than with the AmpliTaq Gold method. Here the pre-PCR hold is only 1 minute, and the number of cycles is increased to 40.



Touchdown PCR When the optimal annealing temperature is unknown, one strategy, Touchdown PCR, incrementally decreases the annealing temperature in early cycles in order to maximize the yield of specific products.



This supplied method has an initial annealing temperature (65 °C) that incrementally decreases by an additional 0.5 °C in each of the first 20 cycles, followed by 10 cycles at 55 °C.

# Screen Flowcharts

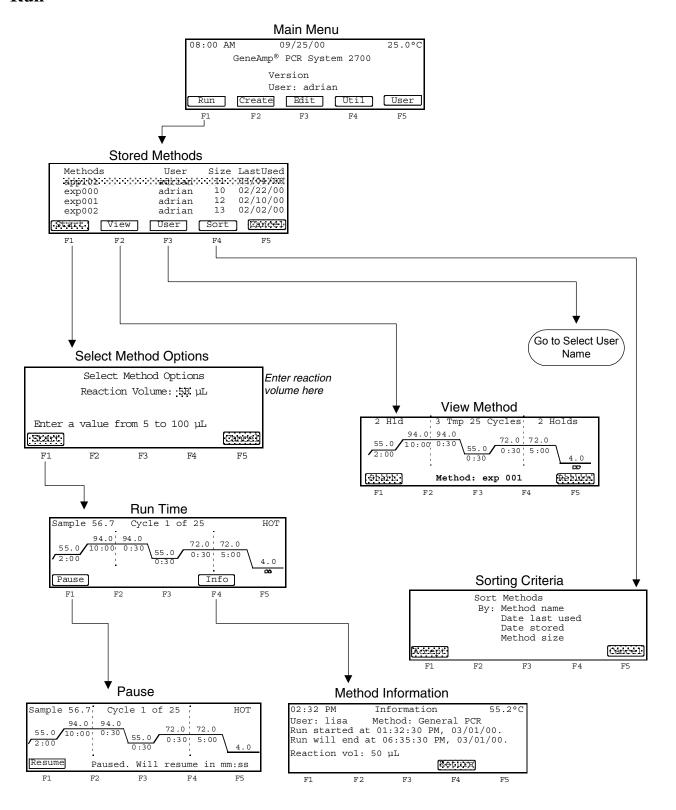
#### Overview

About This This appendix provides flowcharts showing screen flows for various functions you Appendix might want to use. These charts provide an overview of a procedure.

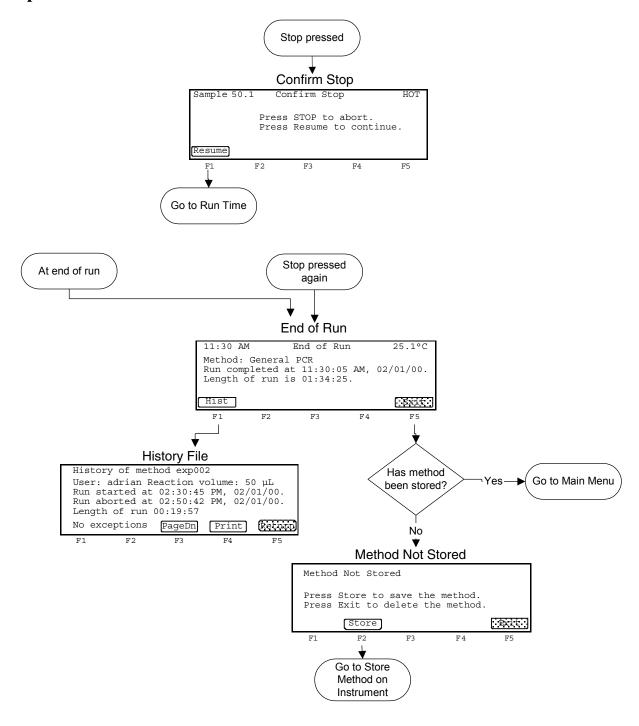
In This Appendix Flowcharts are included for the following topics:

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User	D-5
Utilities	D-6
Diagnostics	D-7
Upgrade	D-8

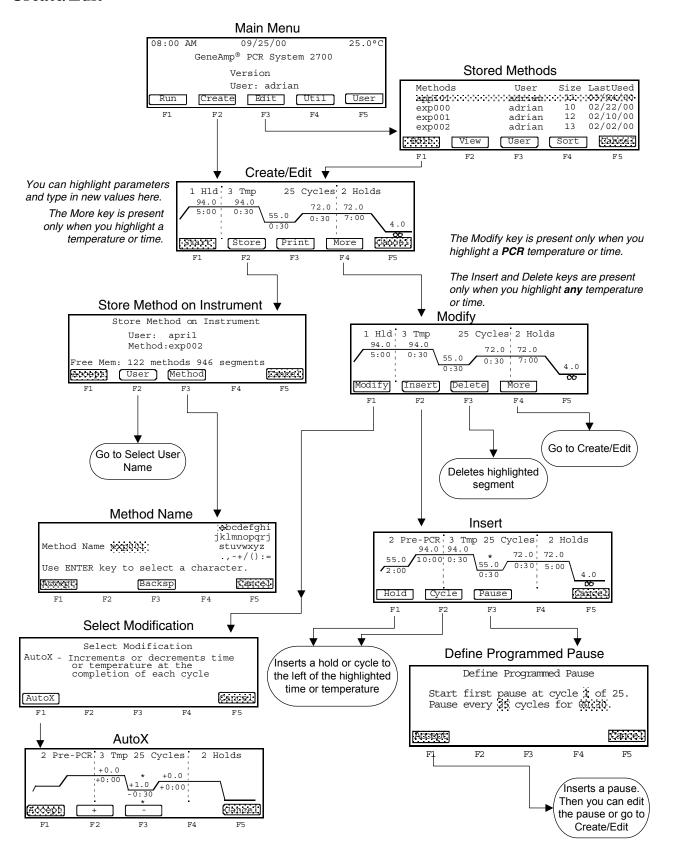
#### Run



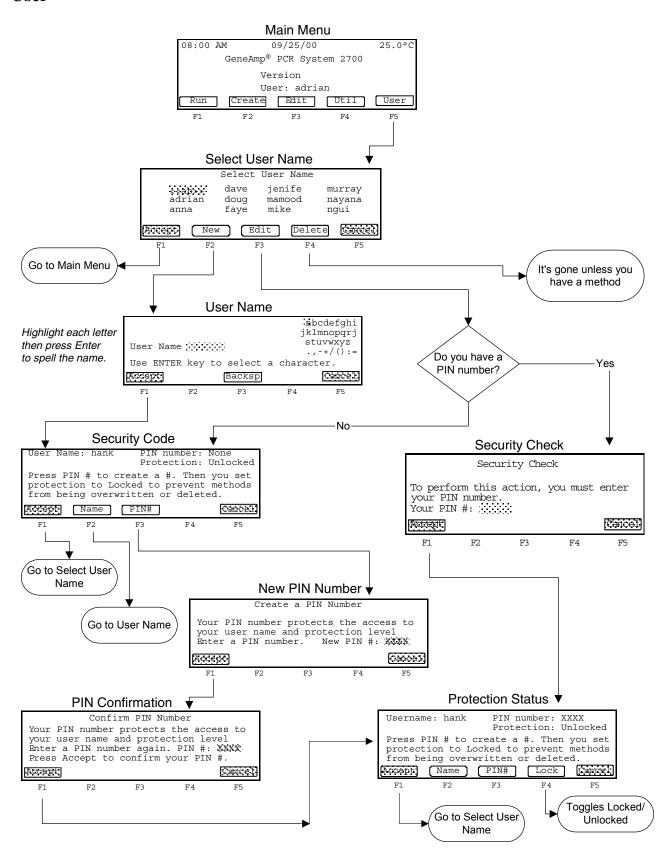
## Stop or End of Run



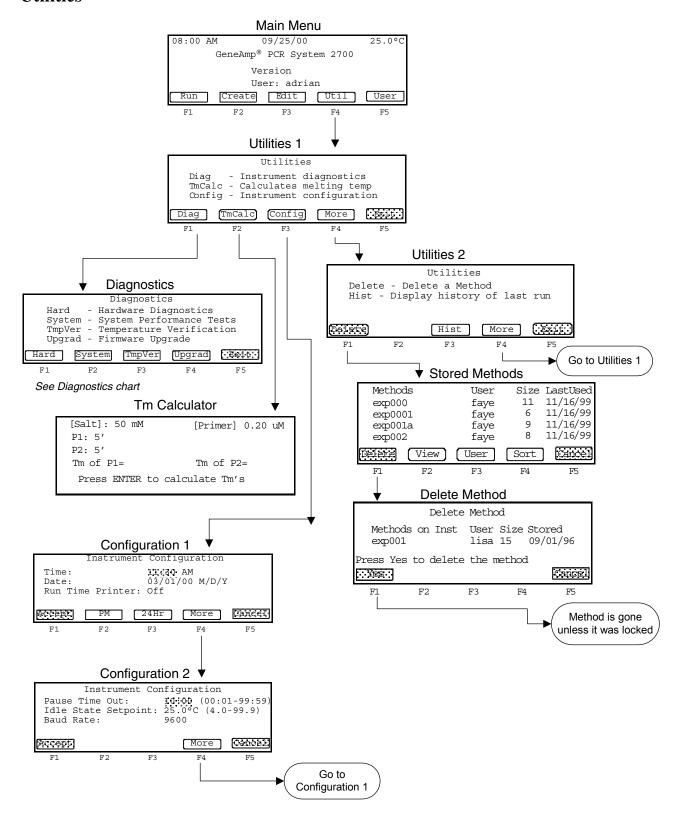
#### Create/Edit



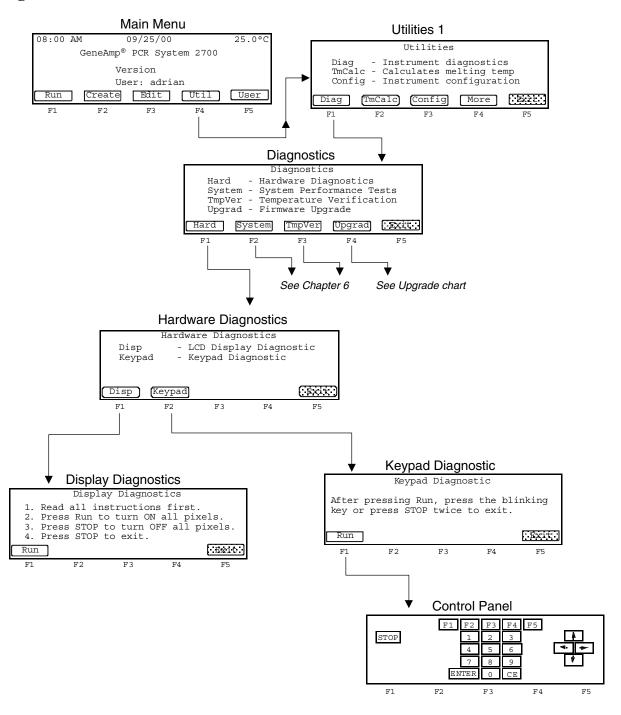
#### User



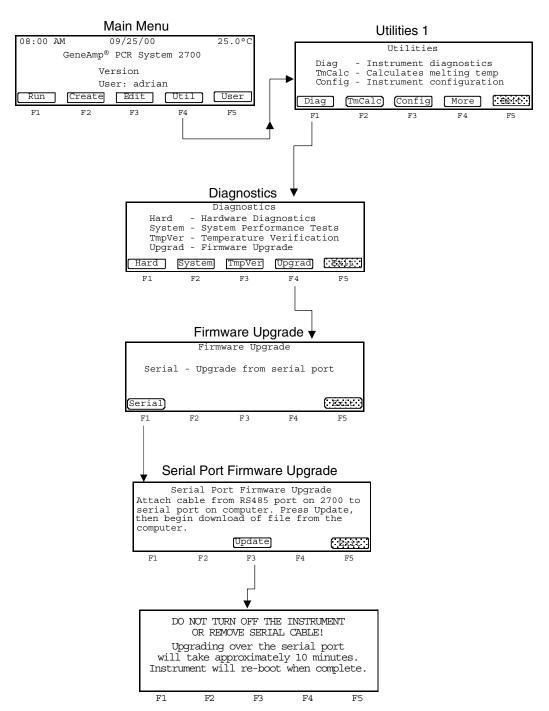
#### **Utilities**



## **Diagnostics**



## **Upgrade**



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